



# Provider Advisory Committee Meeting

The Alhambra, 1000 S. Fremont Ave., Bldg. A9 East  
Microsoft Teams  
September 13, 2022  
2PM – 4PM

Substance Abuse Prevention and Control  
County of Los Angeles Department of Public Health

*Please type your name, pronouns, and organization in the chat for attendance purposes*



# Agenda

|                    |  |
|--------------------|--|
| <b>2:00 - 2:05</b> | <b>Welcome</b>   |
| <b>2:05 – 2:10</b> | <b>Approval of Meeting Minutes – July 12, 2022</b>           |
| <b>2:10 – 2:15</b> | <b>Role of Workgroups</b>                                    |
| <b>2:15 – 2:40</b> | <b>Funding Utilization Workgroup Update &amp; Discussion</b> |
| <b>2:40 – 2:50</b> | <b>Reaching the 95% Workgroup Update</b>                     |
| <b>2:50 – 3:00</b> | <b>Business Technology Workgroup Update</b>                  |
| <b>3:00 – 3:30</b> | <b>Discussion Items</b>                                      |
| <b>3:30 – 3:45</b> | <b>SAPC Announcements</b>                                    |
| <b>3:45 – 3:50</b> | <b>Brainstorming Topics for Future Meetings</b>              |
| <b>3:50 – 3:55</b> | <b>Meeting Wrap Up</b>                                       |
| <b>3:55 - 4:00</b> | <b>Public Comments</b>                                       |

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# Welcome

*Dr. Gary Tsai, Director, DPH-SAPC*

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# Approval of Meeting Minutes

July 12, 2022 Meeting

*Kyle Kennedy, Systems of Care, DPH-SAPC*



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# PAC Workgroup Updates

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# Role of Workgroups

*Kathy Watt*

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# Funding Utilization Workgroup Update

*Shelly Wood & Christina Gonzales*

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# Funding Utilization Workgroup Report

## Details

- Co-Chairs: Shelly Wood & Christina Gonzales
- 12 members
- Met monthly from January – May 2022

## Purpose

1. Strategies to decrease discrepancies between SAPC claims data and agency claims submissions
2. Understand funding sources available through SAPC, non-profits, and other private & public options
3. Learn provider obstacles to utilizing secondary funding sources
4. Learn different methods for communicating helpful updates about data input & funding to frontline staff



# A. State/County Denials

## Recommendations for Providers

1. QC check at admission stage (i.e. verify with Sage DOB)
  - a. Collab w/other providers to obtain info useful for re-billing
  - b. Involve staff who made error to re-bill and better understand process
2. Designate scholarship beds to offset denials
3. Print out AEVS and Aid Code when sending billing as backup documentation

## Recommendations for SAPC

1. Provide training on billing process
2. Provide contact sheet w/SAPC billing staff roles so agencies know who to contact
3. Streamline out-of-county denials process; assign one SAPC staff for providers to contact
4. Provide training on interpreting SAPC reports
5. Explain why changes are made so provider better understands big picture

## B. Retention of Staff

### Recommendations for Providers

4. Provide bi-annual performance bonuses for staff
5. Reduce expenses to enable increase in staff compensation
6. Diversify program to attract staff w/special interests or specialties
7. Hybrid programs that support PT schedule & WFH
8. Empower mgmt to develop own budgets, leading staff to be more invested in revenue & expenses and improved financial oversight

### Recommendations for SAPC

6. Provide annual training on contract changes that impact budgets
7. Connect Cost-Report to budget, making it easier to review budgets and spend appropriately

## C. Increased Expenses

### Recommendations for Providers

9. Continue to share resources and purchase in bulk
10. Continue to quarantine intakes regardless of vax status to reduce chance of lockdown
11. Require vaccine exempt employees work remotely
12. Test all staff & patients weekly

### Recommendations for SAPC

8. Request SAPC explore Payment Reform (augmentation vs. cost settlement)
9. Extend cost-based billing through end of pandemic, or at least until COVID protocols lifted for health care workers
10. Request SAPC explore other ways to determine quality of care

# D. Understanding Secondary Funding Sources & Removing Obstacles to Obtaining Them

## Recommendations for Providers

13. Established sub-committee to explore collaborations, identify funding sources
14. Develop grant database
15. Collaborate with each other to establish annual fundraisers

## Recommendations for SAPC

11. Create mechanism & incentivize agencies to collab on projects for special pops
12. Create & fund services that require collab
13. Offer Letters of Support for 3<sup>rd</sup>-party grants that involve collab
14. Less emphasis on geography, more on collabs serving special pops
15. Allow agencies to act as “fiscal sponsors” for smaller, non-SAPC contracted providers
16. Offer more opportunities to collaborate directly
17. Collaborate with DMH; incentivize co-location
18. Incentivize agencies w Master Agreements w/both SAPC & DMH
19. Incentive co-location at DHS sites



# Funding Utilization Report Discussion



# Reaching the 95% Workgroup Update

*Deena Duncan & Bill Tarkanian*

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# Reaching the 95% Workgroup Update

## Focus Areas

- Better understand the 95%
- Overdose prevention
- Other harm reduction strategies
- Outreach, drawing from HIV/AIDS model

## Next Steps

- Interim meeting on 9/27
- Workplan for final deliverable
- Division of labor for producing deliverable



# Business Technology Workgroup Update

*Jim Symington & Aris Tubadeza*

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# Business Technology Workgroup Update

Leadership transitioned to PAC members

Will meet monthly; dates provided at end of presentation

Discussed potential focus areas at 8/23 meeting

# Business Technology Workgroup Next Steps

## WHAT

Poll to select priority focus areas

## WHERE & WHEN

Link to be shared in meeting follow-up message

## WHY

Identify issues users would like the workgroup to explore with the aim of generating constructive feedback and recommendations for SAPC

## WHO

Any staff who use SAPC business tech tools, not just PAC members. Submissions are anonymous.

## POTENTIAL FOCUS AREAS

SBAT

TCPX

LANES

HMIS

SFTP Folders

CAL-OMS

Peer Expertise Exchange

Sage Companion Guides

Other \_\_\_\_\_

Sage Helpdesk Dashboard Categories

- Client Record Merges
- Progress Notes
- User Administration
- Claims
- Admission/Discharge/Transfer
- Care Plan
- Eligibility
- Processes/Workflows
- Authorizations
- Chart Entry



# Discussion Items

*Anulkah Thomas, Systems of Care, DPH-SAPC*

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| Prioritized Focuses  | Parking Lot   |
|--|---|
| <ul style="list-style-type: none"><li>• PAC &amp; Role of Policy Advocacy</li><li>• Tx Plan to Prob List Transition</li><li>• SAPC OD Prevention Strategy post-SB 57 Veto</li><li>• What does it really mean to “meet people where they are at”?</li><li>• Understanding importance of CAL-OMS &amp; data</li><li>• Reports Section in SAGE</li><li>• SPA-Based Meetings</li></ul> | <ul style="list-style-type: none"><li>• Staff Recruitment &amp; Retention Best Practices</li><li>• SUD Workforce Acceptance of MAT</li><li>• CalAIM</li><li>• Provider Manual Updates</li><li>• MAT P&amp;P Updates</li><li>• MAT Coordination</li><li>• Contingency Management</li><li>• COVID</li><li>• Monkeypox</li></ul> |

**Prioritized Focuses:** Discussion items suggested specifically for this meeting.

**Parking Lot:** Items suggested in the recent past and recurring/evolving issues that remain on the radar for SAPC and providers.



# SAPC Announcements

## *SAPC Team*

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# Medi-Cal Peer Support Specialists

- Certification Scholarships
  - Scholarship request deadline is 9/30/2022
  - To be considered for a scholarship, individuals must be recommended by SAPC AND complete CalMHSA application
  - Complete the [Scholarship Recommendation Form](#) to recommend someone for a scholarship
- CalMHSA released a [Test Preparation Guide](#)
- More information and resources available on [SAPC's Certified Peer Support Specialist Program Webpage](#)



# Brainstorming Topics for Future Meetings

*Emily Caesar, Systems of Care, DPH-SAPC*

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# Meeting Wrap-Up

1. Future PAC Meeting Dates
2. Decisions/Next Steps
3. Meeting Evaluation

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# Future PAC Meeting Dates

| Status           | Dates   |
|------------------|---|
| <b>Scheduled</b> | November 8, 2022, 2 – 4 pm  |
| <b>Proposed*</b> | January 10, 2023, 2 – 4 pm<br>March 14, 2023, 2 – 4 pm<br>May 9, 2023, 2 – 4 pm<br>July 11, 2023, 2 – 4 pm<br>September 12, 2023, 2 – 4 pm<br>November 14, 2023, 2 – 4 pm |

\*Following the same pattern as 2022 with bimonthly meetings on the 2<sup>nd</sup> Tuesday of the month

# Future Workgroup Meeting Dates

| Reaching the 95%  | Business Technology   |
|---|---|
| Thursday, October 6 from 2:30 – 4 pm<br>Thursday, November 3 from 2:30 – 4 pm | Wednesday, 9/28 from 9 – 10:30 am<br>Wednesday, 10/26 from 9 – 10:30 am<br>Thursday, 11/17 from 3 – 4:30 pm<br>Wednesday, 1/4 from 9 – 10:30 am |

Please contact Kathy Watt ([wattvnrh@aol.com](mailto:wattvnrh@aol.com)) or Anulkah Thomas ([athomas2@ph.lacounty.gov](mailto:athomas2@ph.lacounty.gov)) if interested in joining one of the workgroups.

More information about the PAC can be found at the [Provider Advisory Committee website](#).

# Final Wrap-Up Items

- Decisions/Next Steps
- Meeting Evaluation (+/deltas)



# Public Comments

*Dr. Gary Tsai, Director, DPH-SAPC*

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# Adjourn

Next PAC meeting:  
November 8, 2022, 2 p.m. – 4 p.m.



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