



# Sage

Recap

Update

Provider Beta Test

Next Steps



## Sage Recap

- **Sage – LA County’s Electronic Substance Use Disorder Managed Care Information System**
- **Transition from a paper-based DMC-ODS system to an electronic DMC-ODS system to meet the enhanced requirements of the DMC-ODS waiver**



## Sage Recap (Continued)

- **Functioning integrated electronic managed care information system**
  - Assignment/Admission
  - Clinical Modules (electronic ASAM assessment tools, treatment plans, progress notes, etc.)
  - Utilization Management (UM) Module (service authorizations)
  - Service & Bed Availability Tool (SBAT)
  - Data Collection (LACPRS/CalOMS)
  - Billing Module
  - eContract Monitoring





## Sage Recap (Continued)

- **SAPC Responsibilities**

- Fund the development, implementation and annual maintenance/support of Sage
- Share initial training responsibilities with providers

- **Provider Responsibilities**

- Recognize critical importance of Sage to the delivery of quality SUD care
- Ensure sufficient hardware specifications, up-to-date anti-virus protection, latest windows security patches, and IT staff to support Sage,
- SAPC will support the implementation and start-up training for Sage, providers are responsible for future Sage trainings for their staff especially to address staff turnover



# Sage Recap (Continued)

## Phases of Sage

- All providers are required to provide data to Sage as part of the specialty SUD services being delivered in a managed care environment.

### Phase I

Core Sage functionality will be provided to reduce the dependence on the current paper processes and allow for easier exchange of information between Providers and SAPC

### Phase II

- **Scenario 1:** Providers who don't have electronic health record (EHR) or prefer to continue to use Sage as provided for in Phase I
- **Scenario 2:** Providers who have an EHR may choose integrate with Sage

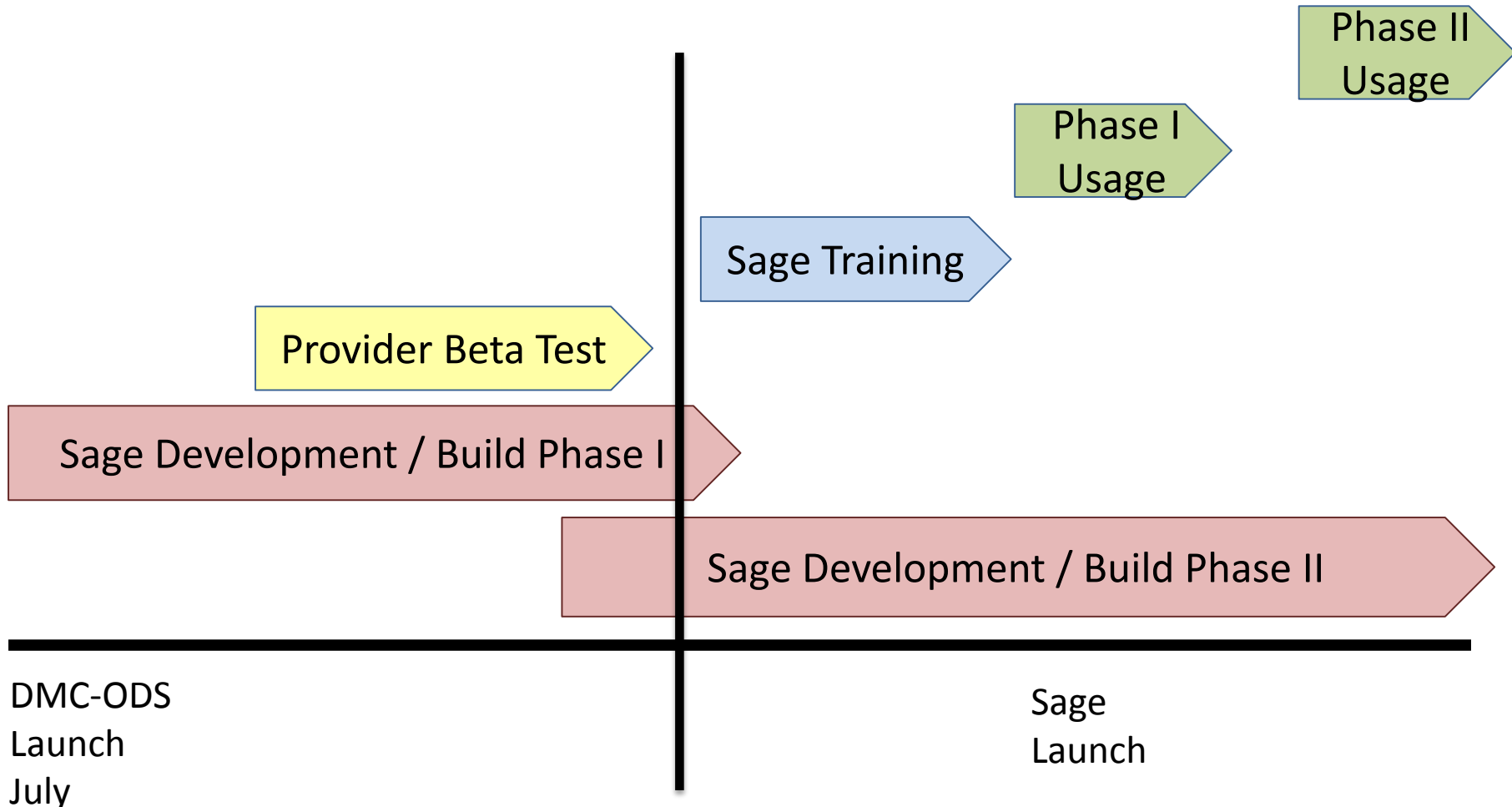
# Sage Update

## Development – 2 Phases

- **SAPC and Netsmart are creating Sage in 2 Phases**

Phase	Description	
<b>Phase 1</b>	<ul style="list-style-type: none"><li>• Core Clinical Modules<ul style="list-style-type: none"><li>• Documentation</li><li>• ASAM assessment tools</li></ul></li><li>• SBAT portal</li><li>• Utilization Management Module</li><li>• Complaints, Grievance, and Appeals</li><li>• Consent Management System</li><li>• LACPRS/CalOMS Data Collection System</li><li>• Billing</li></ul>	
<b>Phase 2</b>	<ul style="list-style-type: none"><li>• Full integration of SBAT</li><li>• Integration of eContract Monitoring</li><li>• Data Exchange with EHRs/Health Information Exchange (HIE)</li></ul>	

# Sage Update Implementation Timeline\*



\*Purpose of timeline is to demonstrate *relative* timing of launch events; NOT drawn to scale.



# Sage Next Steps Training

- **Level 1 – Overview Trainings**
  - **Sage Awareness** (Beginning week of 9/11)
    - Increase familiarity with Sage processes
    - Understand workflows and how they might impact providers
    - Understand Data
    - Understand electronic ASAM
  
- **Level 2 – Regional Intensive Trainings** (in regional computer labs across LA County)
  - **Level 2A:** (Beginning October)
    - **End-user Sage trainings** – Trainings on Sage in computer lab setting
    - **Superuser Sage trainings** – Individuals who can both train others within provider agencies and provide higher level of on-site support
    - **Providers with an EHR Sage trainings** – Trainings for providers that have their own EHR – to accommodate different workflows
  - **Level 2B:**
    - **Online refresher courses** – Supplemental online trainings for individuals who need additional support and to address provider staff turnover
  
- **Level 3 – Support during launch**
  - Enhanced Launch support to assist with initial use of Sage





## **Sage Next Steps**

### **Post-Implementation Training**

- **SAPC will financially support Sage training during launch/implementation**
- **After the launch/implementation period for Sage, providers will be responsible for ensuring their staff receive sufficient training on Sage to ensure proficiency**
- **Providers opting to utilize Sage will be required to purchase SAPC-approved trainings through Netsmart to ensure quality**
  - **Netsmart will offer providers online, instructor-assisted training courses**
  - **These are allowable costs for provider budgets**
- **Prior to being given access to Sage, users will be required to demonstrate proficiency by successfully passing a written competency exam**



## Provider Preparation

- **Required**
  - Read all SAPC Provider Communications
  - Watch for Training Announcements – they are coming this week
  - Sign up for Training
  - Attend Trainings
  - Evaluate and update your workflows based on how you will use Sage
  - **If you have questions – Please Ask**
- **Other**
  - Ensure your hardware meet technical specifications to support Sage requirements
  - Provide your feedback – we want/need to hear from you about how to best ensure a successful implementation of Sage