

## SAGE UPDATES

Los Angeles County Department of Public Health Substance Abuse Prevention & Control

All Provider Meeting May 02, 2023

## **Overview**



Sage Form and Report Updates

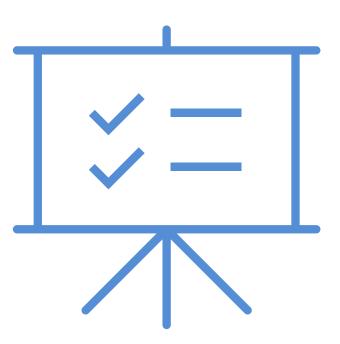
- Problem List/Treatment Plan
- Claims Status Report

Preparing for Cal-AIM

• Taxonomy and NPI status

PAC-BTC Engagement

**SAPC Clinical Training Opportunities** 





## **SAGE FORMS AND REPORTS UPDATES**



## **Problem List-Treatment Plan Updates**



I	Problem List										
		Date Problem Added	Problem Description	Status	Identified By	Practitioner	Practitioner's Title	Date Problem Removed	Removed by Practitioner	Removed by Practitioner's Title	
	Delete										
	4									<b>+</b>	
	Add New R	ecord									
	Date Probler	n Added									
		Today	Yesterday								
Problem Description											
	Status ~						Identified By	Identified By			
	Practitioner Search for: Search						Practitioner's	Practitioner's Title			
						Removed by P	Removed by Practitioner Search for: Search  Search				
Removed by Practitioner's Title											

## JOB AID, JOB AID, JOB AID



Problem List/Treatment Plan Form Job Aid for Primary Sage Users The Treatment Plan form was updated to the Problem List/Treatment Plan form which includes a dedicated Problem List to meet CalAIM requirements.

- □ Key Points: Problem list and required elements were added to the existing Treatment Plan form to consolidate problem list and treatment plan requirements to one form.
- ☐ Users have the option to default the most recent submitted treatment plan to the new form and edit what is needed.
  - ➤ Please see the job aid for instructions on adding and removing problems.
- ☐ The signature field was added in preparation for the Provider Connect NX (PCNX) upgrade, but is not currently functional in Sage-ProviderConnect

<u>Problem List/Treatment Plan Form for Primary Sage Users Recorded</u>
<u>Demonstration</u> This recording is a demonstration on how to complete the updated Problem List/Treatment Plan Form.

## Troubleshooting



#### Defaulting from Previous Plan

#### When defaulting information:

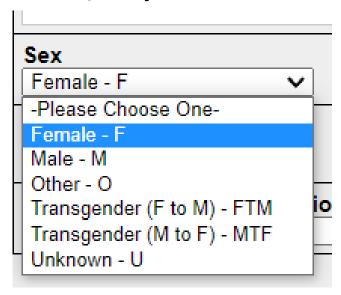
- 1.All relevant information from the most recent treatment plan will default to the new Problem List/Treatment Plan Form
- 2.Users will have to re-enter the name in the "Created By" field due to a known error in the defaulting.
- 3. Because a new Problem Number field was added, users will have to add a problem number to each of the previous Treatment Plan Problem(s) to save the form. This is a 1-time activity.
  - A. An error message will display if the user tries to save the form without the problem number selected for each problem.

## Sexual Orientation, Gender Identity (SOGI)- Effective 5/1

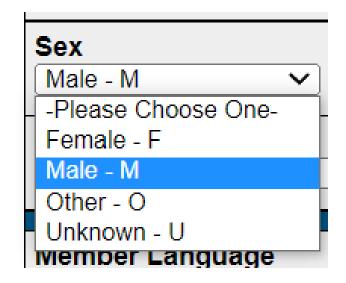


\*Required on Admission \*\*Editable in Demographics

#### Pre 5/1 Update



#### Post 5/1 Update



Sex field selections mapping pre to post update

- If 'Sex' = 'MTF' (Transgender (M To F)) prior to update, 'Sex' value = 'M'
   (Male) following the update
- If 'Sex' = 'FTM' (Transgender (F to M)) prior to update, 'Sex' value = 'F' (Female) following the update

## Sexual Orientation, Gender Identity (SOGI)- Effective 5/1



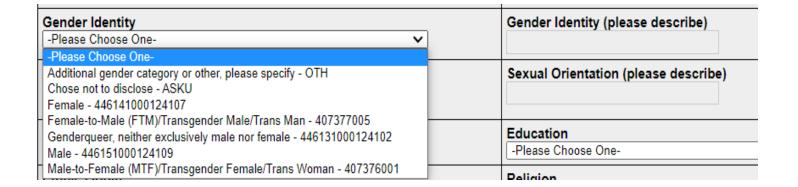
## May 1, 2023 Sage Provider Communication

New selections available on Provider Admissions and Demographics

**Field: Gender Identity** 

**Notes: Not required on Admission** 

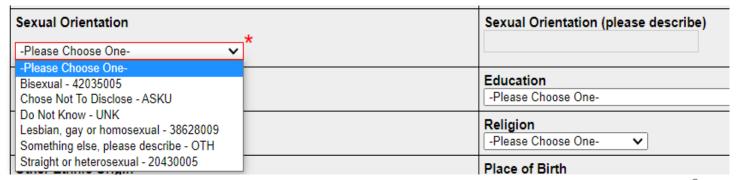
\*\*Editable in Demographics



**Field: Sexual Orientation** 

**Notes: Required on Admission** 

\*\*Editable in Demographics



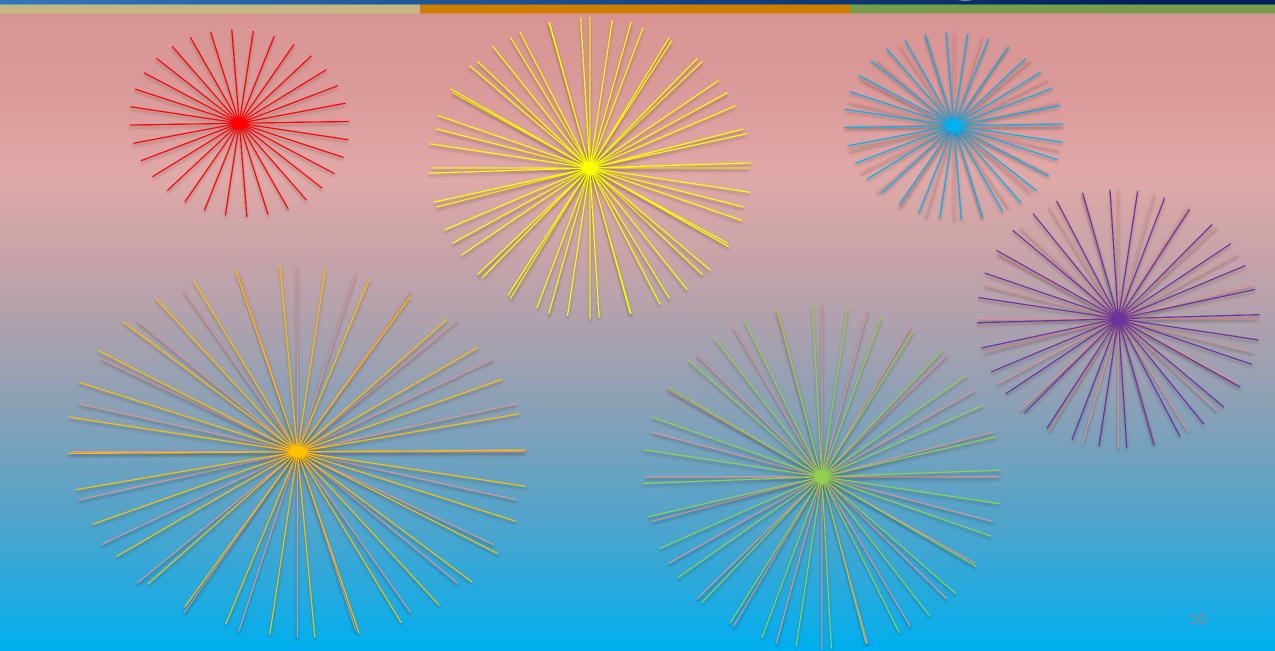
## Veteran/Military Fields include



Field Name	Values Pre-Update	Values Post Update
*Not on Admission form  **Editable on Demographics	Not Available	No – N Yes – Y
*Not on Admission form  **Editable on Demographics	Not Available	No – N Yes – Y
*Not on Admission form  **Editable on Demographics	Not Available	Air Force – 3 Army – 2 Coast Guard – 4 Marines – 5 Navy – 6 Unknown – 9
*Not on Admission form  **Editable on Demographics	Not Available	MM/DD/YYYY text entry format
*Not on Admission form  **Editable on Demographics	Not Available	MM/DD/YYYY text entry format  9

## **Presenting the Claim Status Report**





## **Claim Status Report**



Used as a 'life of a claim' report for all claims submitted by the provider agency.

Approximately 80 data points about each claim from patient level data to state claiming and final claim status

#### Data is Power

Full job aid available detailing what each field represents can be found at

http://publichealth.lacounty.gov/sapc/providers/sage/finance.htm

Starting May 3, the .CSV file will be uploaded monthly to the provider SFTP site and will remain for 14 days before automatically deleted.



## PREPARING FOR CAL-AIM



## **Cal-AIM Provider Requirements**



# DMC will validate the performing provider for all claims based on the following information:

- ☐ Performing provider has an active NPI number within NPPES
- □ Performing provider is associated with an approved taxonomy code (pg 119, appendix 1 of the DMC-ODS <u>Billing Manual January 2023 update</u>).
- ☐ Taxonomy codes will be validated against the first 4 characters of the taxonomy for most practitioners.
  - □SUD counselor codes will be validated against the first 5 to avoid potential conflicts with other provider types.

#### SUD Counselor Taxonomy Code 101YA0400X

- □DHCS has confirmed that SUD/AOD counselor taxonomy code 101YA0400X will be added to the next iteration of the billing manual expected in May.
- SAPC strongly recommends all SUD counselors (registered and certified) utilize this taxonomy code.

#### What Should Providers Do?



Providers should confirm all performing provider staff:

- Have <u>active</u> NPI numbers
- The taxonomy codes associated with the active NPI is an approved taxonomy code
- The contracts Sage liaison will be reaching out to confirm any NPI and taxonomy code updates needed.

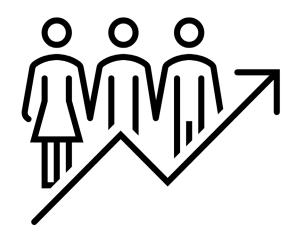


**ProviderConnect NX (PCNX)** 

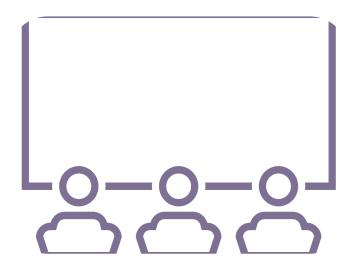


#### **ProviderConnect NX (PCNX) Workflows for Providers**





PCNX will allow SAPC to configure/create new reports, forms and other data views that were previously unavailable in the current version of PCONN.



Users will have different views of the interface when logged in as a Clinical user vs. a Financial user that will mimic a recommended workflow to better match the needs of the user role.



When users log in, they will be notified of draft notes that need to be finalized and have the ability to create personalized "notes to self" similar to a to do list.

#### **Road to Implementation**



SAPC and NTST identifying data elements, forms and reports to be transferred to PCNX

Completed Feb 2023

Creating new forms with enhanced functionality or visibility from current version

**In Progress** 

Training to provider network

Anticipated to begin in June 2023

Live and recorded webinars

Request feedback from providers in PAC-BTC to the network

(Anticipated launch in Q1 of FY 23-24)

Ongoing technical support and training after initial Launch



## PAC- BUSINESS TECHNOLOGY COMMITTEE



#### Make a Difference with PAC-BTC



#### Provider Led and SAPC Supported Technology Focused Sub-Committee of the Provider Advisory Committee (PAC)

- Representatives from Primary and Secondary Sage Users
- Committee debates and makes recommendations on items that impact the SAPC network

#### All Things Technology

- Sage configurations, PCNX demos, patient portal, HIDEX, form and report ideas, signature pads, other technology processes
- Considers Sage enhancements as well as all other Business Technology Considerations.

Join us to make a help shape the future of technology for the your agency and the entire SAPC network.

Attendance is OPEN for all providers, please contact SAPC Systems of Care @ SAPC ASOC@ph.lacounty.gov for more information.



## **CLINICAL TRAINING OPPORTUNITIES**



## May/June 2023 CST Trainings



Coming soon

Name of the training	Date & Time	Link to the training flyer for registration
Treatment Planning Substance use Treatment Providers: CalAIM Requirements and Best Practices	Wednesday, May 3, 2023 8:30am-12:30pm	http://publichealth.lacounty.gov/sapc/calendar/May2023/Treatment050323.pdf
ASAM-A: Understanding the ASAM Criteria in the Context of the California Treatment System  ASAM-B: Understanding the ASAM Criteria in Action from Assessment to Treatment Planning	Wednesday and Thursday May 24 & 25, 2023 8:30am-12:30pm	ASAM-A: http://publichealth.lacounty.gov/sapc/calendar/M ay2023/ASAM052423.pdf ASAM-B: http://publichealth.lacounty.gov/sapc/calendar/M ay2023/ASAM052523.pdf
*UPDATED* CalAIM Documentation Requirements Updates	Tuesday, May 30, 2023 10:00am-12:15pm	http://publichealth.lacounty.gov/sapc/calendar/May2023/CalAIM053023.pdf
*NEW* Enriching Substance Use Treatment with Certified Peer Support Services	Wednesday, May 31, 2023 1:30pm-3:45pm	http://publichealth.lacounty.gov/sapc/calendar/May2023/CertifiedPeer053123.pdf
Introduction to Motivational Interviewing: A Journey Through Meaningful Change	Friday, June 2, 2023 8:30am-12:30pm	http://publichealth.lacounty.gov/sapc/calendar/Ju n2023/MI060223.pdf
*IN-PERSON* Clinical Documentation for Substance Use Treatment Providers: CalAIM Requirements and Best Practices	Wednesday, June 7, 2023 9:00am-4:30pm	http://publichealth.lacounty.gov/sapc/calendar/Ju n2023/Clinical060723.pdf
*NEW* Enriching Substance Use Treatment	Comina in May/June	Comina soon

Visit <u>SAPC Trainings and Events</u> for information on all trainings

with Certified Peer Support Services

Coming in May/June