

# Finance Services Division Provider Update

**Daniel Deniz, Division Chief** 



#### **Roll-up Services Billing Reminder**

- Under CalAIM, outpatient services are required to be "rolled-up" into one service if the same service was delivered to the same patient on the same day by the same performing provider more than once.
  - For example, a performing provider may render 60 minutes of recovery services in the morning and an additional 30 minutes of recovery services in the evening to the same patient. The agency should submit one claim for 90 minutes of recovery services.\*
  - DHCS considers a service a duplicate if the following elements are the same as another service already approved: 1) patient CIN, 2) performing provider NPI, 3) procedure code and modifiers, and 4) date of service.
- The exceptions to this requirement are:
  - Sign language and oral interpretive services (T1013)
  - Interactive complexity (90785)
  - Health behavior interventions for the family without the patient present (96170 and 96171)
  - Group counseling (H0005)
  - Patient education with HQ modifier (H2014:HQ)



#### Roll-up Services & Midpoint Rule Billing Reminder

- When multiple services are provided to the same patient, on the same day, by the same practitioner, with the same service code, these should be rolled up and billed as one service to SAPC as noted on the previous slide.
- DHCS uses AMA rules, which states that each service must meet the midpoint rule independently to
  qualify to be included in the billing as a roll up. <u>Units billed should not be based on the combined total</u>
  <u>duration time but on each individual service duration time meeting the midpoint rule.</u>

Example 1	Service 1 = 18 mins (meets midpoint rule) Service 2 = 7 mins (does <u>not</u> meet midpoint rule)	Combined Total Duration: 25 mins  Allowable Units Billed: 1 unit
Example 2	Service 1 = 9 mins (meets the midpoint rule) Service 2 = 8 mins (meets the midpoint rule)	Combined Total Duration: 17 mins  Allowable Units Billed: 2 units



#### **Contract Utilization Monitoring – DMC and RBH**

- Based on APPROVED PAYMENT amounts.
- Reconcile any disallowances.
- Should not include:
  - -Transitional Payments
  - -Capacity Building Payments
- Confirm Contract Amount to determine accurate percentage rate.



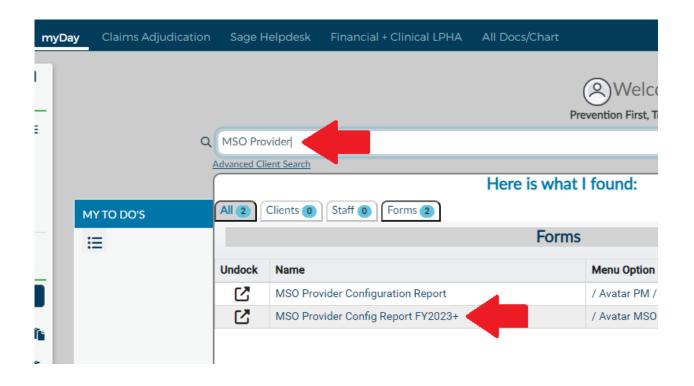
#### <u>Contract Utilization Monitoring – DMC and RBH</u>

- Accurate and Timely Tracking
  - Establish cost centers per Level of Care.
  - -Submit claims and paper invoices by the 10<sup>th</sup> of every month.
    - Timing may impact your numbers & SAPC's numbers.
  - Download your RA from SFTP and use to reconcile numbers.
  - -Contact Finance for assistance: SAPC-Finance@ph.lacounty.gov



#### **Contract Utilization Monitoring – DMC and RBH**

- Billing for Allowable services
  - –MSO Provider Config Report 2023+
  - Review for Contracted,Configured, and ApprovedServices

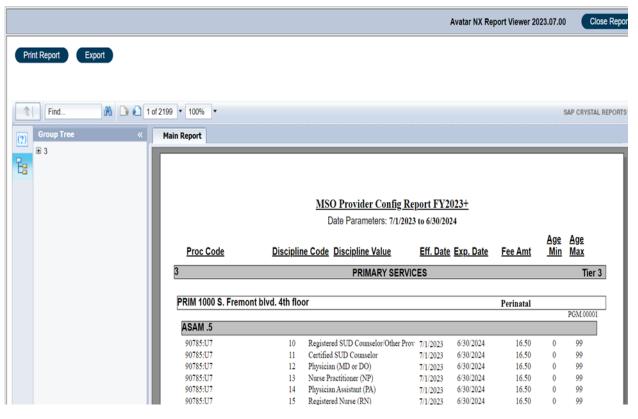




#### **Contract Utilization Monitoring – DMC and RBH**

#### **Review the Primary Services**

- Is this a service that your agency currently provides?
- Is this an appropriate and needed service?
- Have I billed for this?





#### **DMC FY19-20 Cost Reports**

- First Cost Reports impacted by the COVID-19 Emergency
- One (1) Year = Two (2) Reports
  - -NON-COVID Period: July 2019 February 2020 (was due November 13, 2023)
  - -COVID Period: March 2020 July 2020 (was due February 2, 2024)
- Reminder: COVID Cost Payments
  - -Costs < Payments = Recoupment</pre>



#### <u>Capacity Building: Fiscal & Operational Efficiency – Accounting Infrastructure</u>

- 3A-1 Accounting Systems & Capacity (\$10,000 \$20,000):
  - Purchase or upgrade of software & technology to help monitor and manage expenses and revenue.
  - Accounting or business courses to increase organizational capacity. Formal training(s) or course(s) in non-profit organization management.
  - Enrollment and participation in non-profit organizations (Center for Non-Profit Management, California Association of Non-Profits, etc.).
  - Development of tools and systems that capture info needed for revenue and expenditure tracking.

**DEADLINE: MARCH 31, 2024** 



#### Finance Services Division Update – Contact

### **Questions and/or More Information**

## <u>SAPC-Finance@ph.lacounty.gov</u> (626) 293-2630