



SBAT Availability Dashboard

Equitable Access & Promotion Unit (EAPU)

Julie Monji, MPH

10/20/2021

While we attempt to have the most up-to-date information on these slides, it's important that you regularly check the SBAT User Guide and associated bulletins for the most recent information.



Today's Training

- SBAT Requirements Refresher
- Launching the SBAT Availability Dashboard
- Email Notification Reminders
- SBAT Frequently Asked Questions
- Q&A



SBAT Refresher





Service & Bed Availability Tool (SBAT)

- The Service and Bed Availability Tool (SBAT) is a web-based tool that displays available specialty County-contracted SUD services throughout Los Angeles County.
- The purpose of the SBAT is to help achieve the aim of a more organized SUD delivery system by simplifying the process of identifying appropriate SUD providers.
- To receive referrals and ensure the public has accurate information, treatment agencies must **update the SBAT on at least a daily basis** to reflect the number of available beds and/or intake appointments and other required information.



Availability Form

SBAT Bed and Intake Availability - Provider Site Updates

Welcome, sbatadmin

Availability Form Availability Dashboard

Facility Address	Level of Care, Bed Capacity, and Intake Appointment Hours
1. 1000 North Mission Boulevard, La Mirada, CA 91710	<p>Residential Intake Slots</p> <p>(RS-LI) Low Intensity Residential (ASAM 3.1) RS Intake Slots: 0</p> <p>(RS-HI) High Intensity Residential (ASAM 3.5) Are Residential Intake appointments available within 7 days? Yes No</p> <p>Residential Bed Capacity</p> <p>(RS-LI) Low Intensity Residential (ASAM 3.1) -Please ☺</p> <p>(RS-HI) High Intensity Residential (ASAM 3.5) -Please ☺</p>

Last Availability: No Change

Substance Use
SERVICE & BED AVAILABILITY TOOL (SBAT)
Recovery is Possible

ABOUT

The Service & Bed Availability Tool (SBAT) can help you find the substance use services you, your client, or loved one is looking for. The SBAT is a web-based tool that provides a dashboard of available substance use services throughout Los Angeles County, including: outpatient and intensive outpatient treatment, different levels of residential treatment, withdrawal management, Opioid Treatment Programs (methadone clinics), Recovery Bridge Housing, and OUI programs.

Disclaimer: Service availability identified through the SBAT are updated on at least a daily basis and are subject to assessment by health professionals to determine appropriate and necessary services. While reasonable efforts are made to ensure that the information contained within the SBAT is accurate and up-to-date, questions about available services may be directed to individual service providers or the Substance Abuse Service Helpline (SASH) at 866-866-7300. If this is a medical emergency, please contact 911.

SEARCH SERVICE (PHINETS) TAGALOG (LUPINIC) SPAN (HESCAN) BHO (SCHINES) TUBETU (HISENAN) RUSSIAN (RUGGAN) FRENCH (FRAN) MANDARIN (MANG) HAWAIIAN (HAWO) TAGALOG (TAGALOG) VIETNAMESE (VIETNAM)

FIND AVAILABLE SUBSTANCE USE SERVICES NEAR YOU

- Option 1 If you want to speak to someone directly to access services, call the Substance Abuse Service Helpline (SASH) at 1-866-866-7300 (TTC-7H).
- Option 2 If you want to identify substance use services online, [CLICK FOR INSTRUCTIONS](#).
- Option 3 Search by agency name: Clear agency name
- Option 4 If you want to have a printed list, [PRINT](#).

Additional web and services, including but not limited to large print documents and alternative formats, are available for you. New changes upon request.

Starting Location: Enter a location (Default: Los Angeles County, CA) Select

RESECT FILTER

Map Satellite

Agency	Available Beds	Intake Information	Specialty Services Type	Language Spoken
1 LOS ANGELES CENTERS FOR ALCOHOL AND DRUG ABUSE Residential Intake Appointments Available within 7 days. 1705 East 10th Street, Suite 1000 Los Angeles, CA 90013 Business Hours: Sun - Closed, Mon - Thu: 7:00 am - 7:00 pm, Fri: 7:00 am - 3:00 pm, Sat: 7:00 am - 3:00 pm Phone Number: (213) 224-6111 Web Site: http://www.lacac.org Searchable Agency Name: Daytime Outpatient Licensed In California: Yes Wheelchair Access: Yes		Intake Hours: 0P-10P Open Intake Appointments: 1	Adult Co-Occurring Mental Health, Capitalize, Court Diversion, Probation Parole, Recovery, Cultural Justice, Residential, SUD/OT, Older Adults, Power/Coercion (Personnel with Clinical Services/Exploited, Veterans, Young Adults)	English, Spanish
2 LOS ANGELES CENTERS FOR ALCOHOL AND DRUG ABUSE Residential Intake Appointments Available within 7 days. Los Angeles, CA 90013 Business Hours: Phone Number: (213) 224-6111 Web Site: http://www.lacac.org Searchable Agency Name: L.A. CACAC @ LA Mission Licensed In California: Yes Wheelchair Access: Yes	RS-HI Adult - 84 (12)	Intake Hours: 0P-10P Open Intake Appointments: 1		English

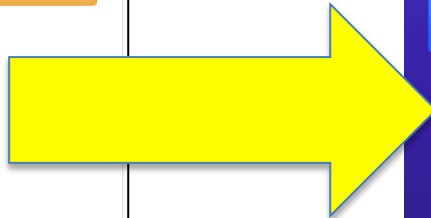


Availability Form

SBAT Bed and Intake Availability - Provider Site Updates

Welcome sbatadmin
Availability Form Availability Dashboard
Logout

Facility Address	Level of Care, Bed Capacity, and Intake Appointment Hours
1. 1000 North Mission Boulevard, La Mirada, CA 91710	<div><p>Residential Intake Slots</p><p>(RS-LI) Low Intensity Residential (ASAM 3.1) RS Intake Slots: 0</p><p>(RS-HI) High Intensity Residential (ASAM 3.5) <input type="radio"/> Yes <input checked="" type="radio"/> No</p><p>Are Residential Intake appointments available within 7 days?</p></div> <div><p>Residential Bed Capacity</p><p>(RS-LI) Low Intensity Residential (ASAM 3.1) -Please ☺</p><p>(RS-HI) High Intensity Residential (ASAM 3.5) -Please ☺</p></div> <div><p>Last Availability No Change</p></div>



SBAT General User





SBAT Availability Dashboard



Availability Dashboard

SAPC | Substance Abuse Prevention and Control

SBAT Bed and Intake Availability

Provider Site Updates

Welcome sbatdemo

Availability Form

Availability Dashboard

Logou

SBAT Dashboard

Date Range

Facility Address

09/13/2021 - 10/12/20

All

RS User Access

3

site(s)

RS Intake Slot available at

0

site(s)

OP User Access

1

site(s)

OP Intake Slot available at

0

site(s)

Contracted

127

bed(s)

Count in this period

30

day(s)

Website URL clicked

0

time(s)

RS Bed Availability Detail ?

Address (Pop Serve)	Contracted Bed	Avg Daily Bed Availability	Daily Availability Percentage
1 888 West Pico Place, Suite 101, Gardena, CA 90010 (Adult)	8	0	0 %
1000 North Mission			

RS Bed Availability Detail by LOC and Gender ?

Female (Adult) - 121

Male (Adult) - 27

- **Summary** of data on provider input in SBAT
- **Insight** into reported bed and intake availability over time
- Site-specific and agency-wide **data**

Availability Dashboard

SAPC | Substance Abuse Prevention and Control

SBAT Bed and Intake Availability

Provider Site Updates

Welcome sbatdemo

Availability Form
Availability Dashboard
Logout

SBAT Dashboard

Date Range

Facility Address

RS User Access

3

site(s)

RS Intake Slot available at

0

site(s)

OP User Access

1

site(s)

OP Intake Slot available at

0

site(s)

Contracted

127

bed(s)

Count in this period

30

day(s)

Website URL clicked

0

time(s)

RS Bed Availability Detail

Address (Pop Serve)	Contracted Bed	Avg Daily Bed Availability	Daily Availability Percentage
1 888 West Pico Place, Suite 101, Gardena, CA 90010 (Adult)	8	0	0 %
1000 North Mission			

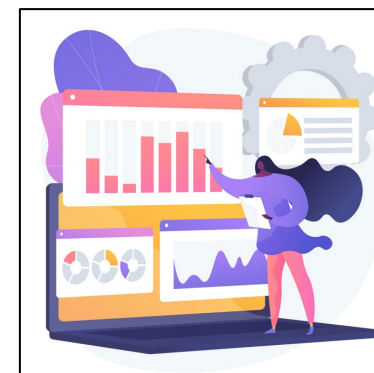
RS Bed Availability Detail by LOC and Gender

■ Female (Adult) - 121
 ■ Male (Adult) - 27

SBAT General User (specific sites)



SBAT Admin User (all sites agencywide)





Availability Dashboard: Overview

<https://sapccis.ph.lacounty.gov/SBATProviderSite>

SAPC Substance Abuse Prevention and Control

SBAT Bed and Intake Availability

Provider Site Updates

Welcome sbatdemoadmin

Availability Form Availability Dashboard Logout

SBAT Dashboard

Date Range: 09/13/2021 - 10/12/2021

Facility Address: All



Availability Dashboard: Overview

<https://sapccis.ph.lacounty.gov/SBATProviderSite>

SAPC Substance Abuse Prevention and Control

SBAT Bed and Intake Availability

Provider Site Updates

Welcome sbatdemoadmin

Availability Form | Availability Dashboard | Logout

SBAT Dashboard

Date Range: 09/13/2021 - 10/12/2021

Facility Address: All



Availability Dashboard: Overview

<https://sapccis.ph.lacounty.gov/SBATProviderSite>

SAPC | Substance Abuse Prevention and Control

SBAT Bed and Intake Availability

Provider Site Updates

Welcome sbatdemoadmin

Availability Form | Availability Dashboard | Logout

SBAT Dashboard

Date Range: 09/13/2021 - 10/12/2021

Facility Address: All

IMPORTANT: The information displayed on the dashboard is a reflection of your **Date Range** and **Facility Address** selections.



Availability Dashboard: Overview

SAPC | Substance Abuse Prevention and Control

SBAT Bed and Intake Availability

Provider Site Updates

Welcome sbatdemoadmin

[Availability Form](#) [Availability Dashboard](#) [Logout](#)

SBAT Dashboard

Date Range: 09/13/2021 - 10/12/2021

Facility Address: All

Metric	Value	Unit
RS User Access	3	site(s)
RS Intake Slot available at	0	site(s)
OP User Access	1	site(s)
OP Intake Slot available at	0	site(s)
Contracted	127	bed(s)
Count in this period	30	day(s)
Website URL clicked	0	time(s)
Over all	7	user(s)



Availability Dashboard: Overview

SAPC | Substance Abuse Prevention and Control

SBAT Bed and Intake Availability

Provider Site Updates

Welcome sbatdemoadmin

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SBAT Dashboard

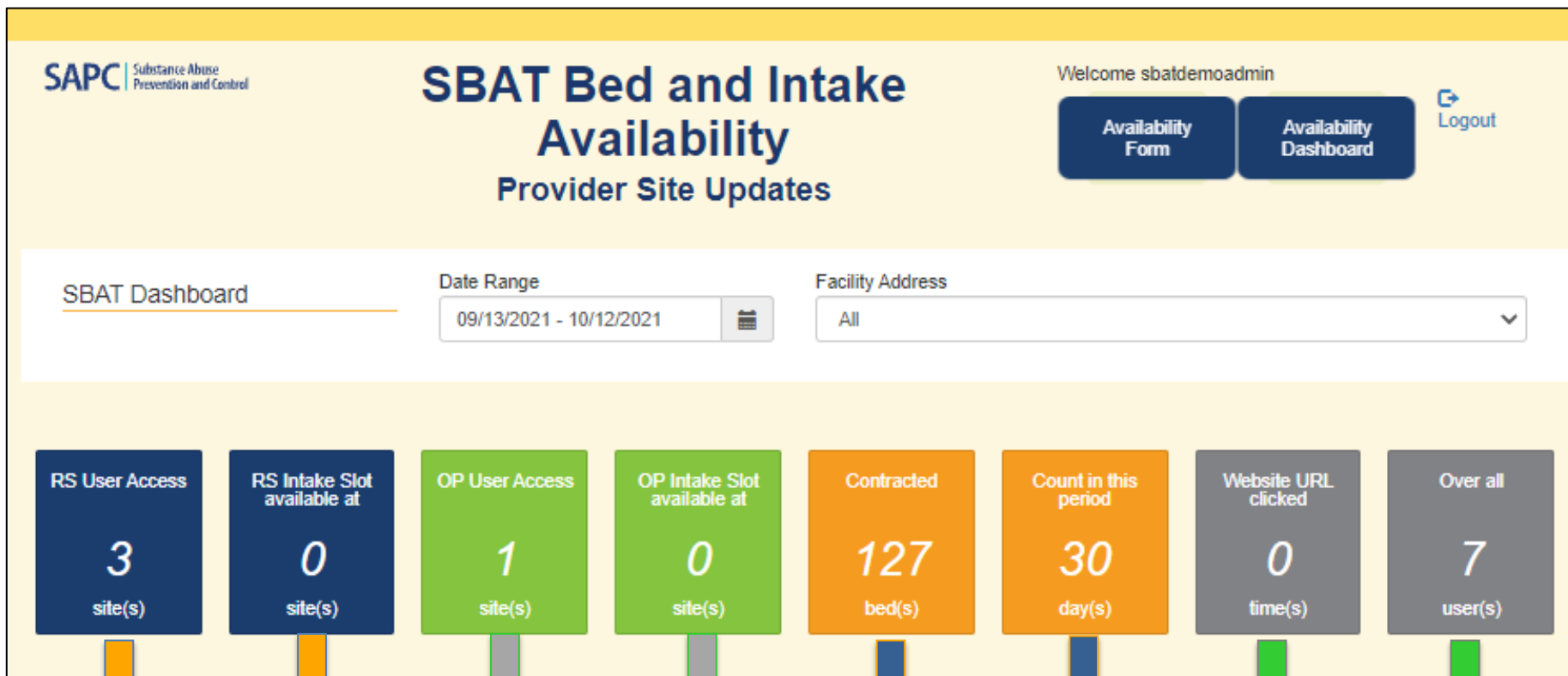
Date Range: 09/13/2021 - 10/12/2021

Facility Address: All

Metric	Value	Unit
RS User Access	3	site(s)
RS Intake Slot available at	0	site(s)
OP User Access	1	site(s)
OP Intake Slot available at	0	site(s)
Contracted	127	bed(s)
Count in this period	30	day(s)
Website URL clicked	0	time(s)
Over all	7	user(s)



Availability Dashboard: Overview



Blue cards
RS

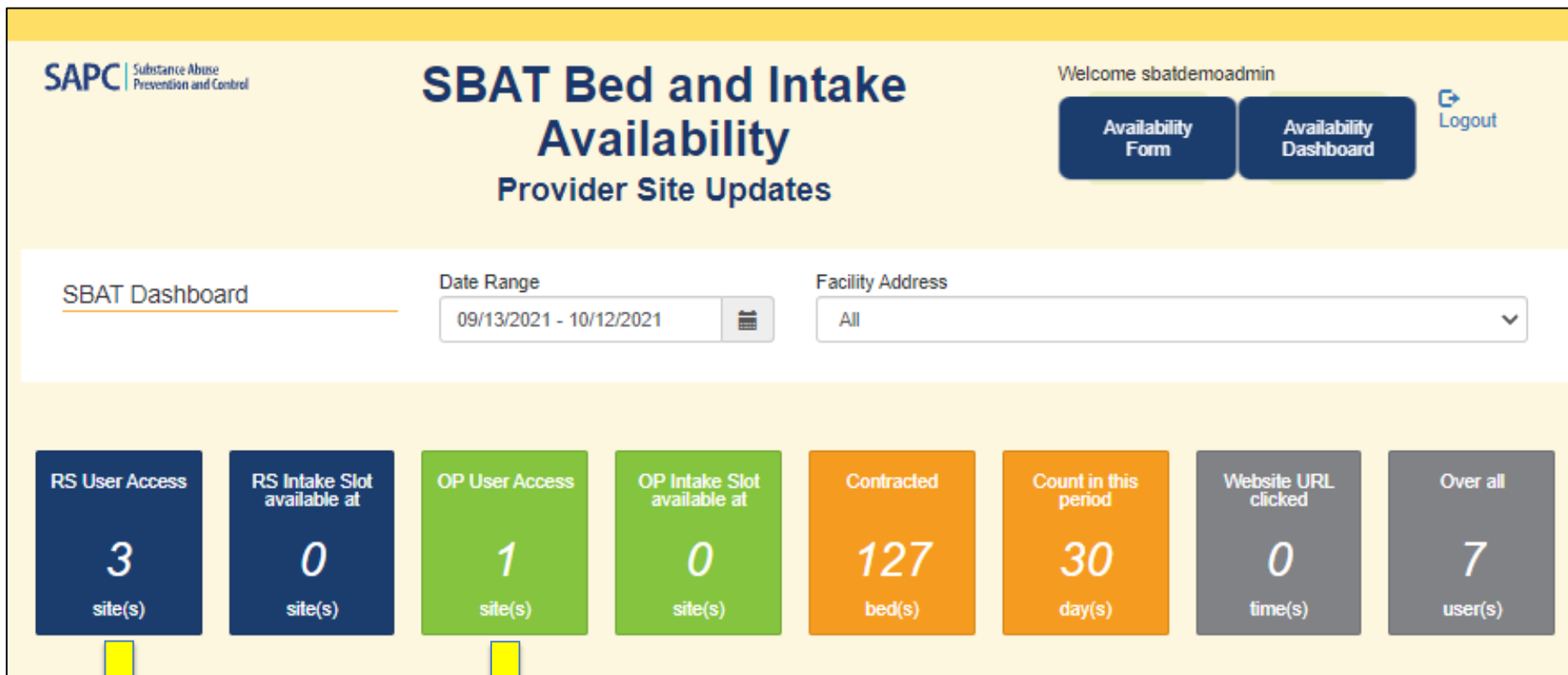
Green cards
OP/IOP

Orange cards
contract &
counts

Gray cards
general info.



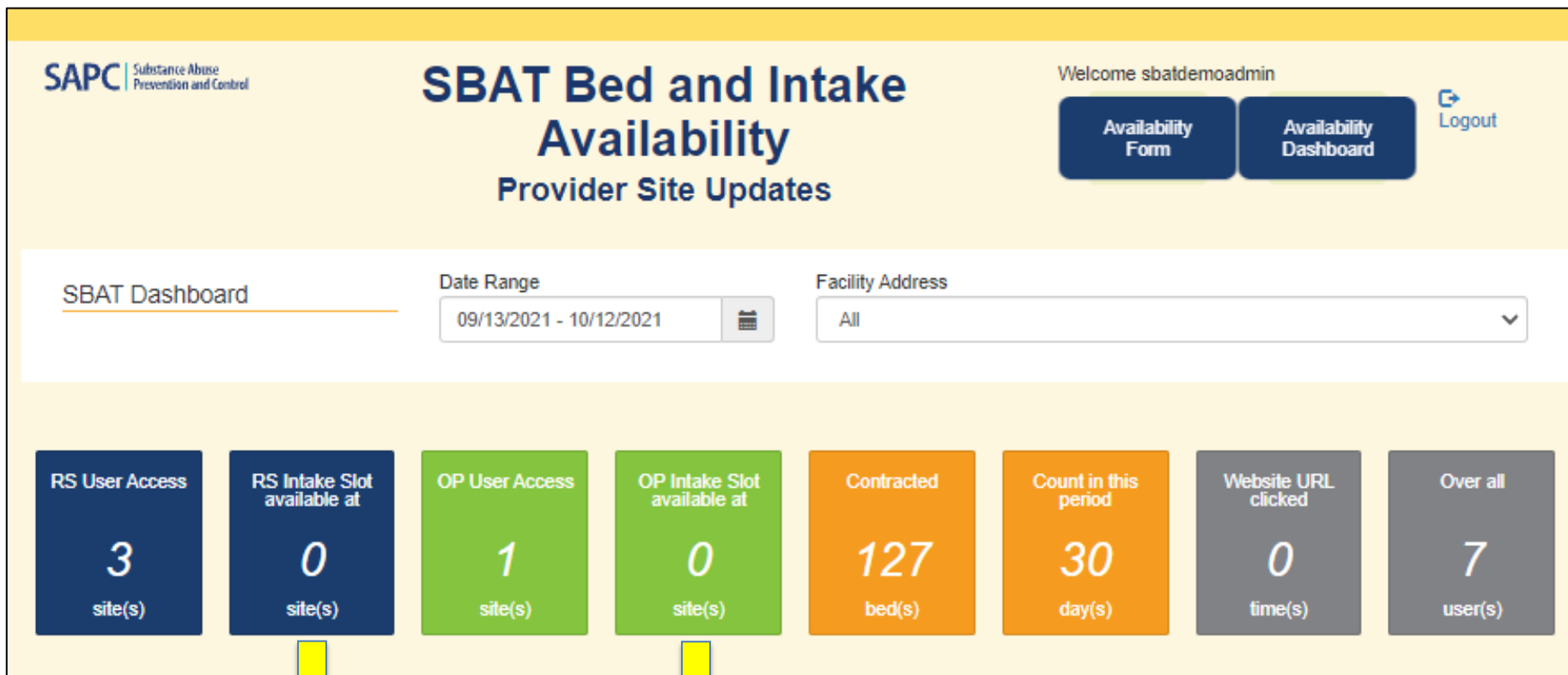
Availability Dashboard: Overview



**# of RS/OP Sites
(based on user's access)**



Availability Dashboard: Overview



**# of RS/OP Sites
with reported intake availability**



Availability Dashboard: Overview

SAPC Substance Abuse Prevention and Control

SBAT Bed and Intake Availability

Provider Site Updates

Welcome sbatdemoadmin

Availability Form Availability Dashboard Logout

SBAT Dashboard

Date Range: 09/15/2021 - 10/14/2021

Facility Address: 1000 North Mission Boulevard, La Mirada, CA 91710 (RS)

Metric	Value	Unit
RS User Access	3	site(s)
RS Intake Slot available for next	0	day(s)
OP User Access	1	site(s)
Contracted	113	bed(s)
Count in this period	30	day(s)
Website URL clicked	0	time(s)
Practitioner URL clicked	0	time(s)
At this site	3	user(s)

days RS/OP intake slots were available

SBAT General Users (for sites selected) (SBAT Admin User only)



Availability Dashboard: Overview

SAPC | Substance Abuse Prevention and Control

SBAT Bed and Intake Availability

Provider Site Updates

Welcome sbatdemoadmin

[Availability Form](#) [Availability Dashboard](#) [Logout](#)

SBAT Dashboard

Date Range: 09/13/2021 - 10/12/2021

Facility Address: All

Metric	Value	Unit
RS User Access	3	site(s)
RS Intake Slot available at	0	site(s)
OP User Access	1	site(s)
OP Intake Slot available at	0	site(s)
Contracted	127	bed(s)
Count in this period	30	day(s)
Website URL clicked	0	time(s)
Over all	7	user(s)

Times website URL clicked



Availability Dashboard: Overview

SAPC | Substance Abuse Prevention and Control

SBAT Bed and Intake Availability

Provider Site Updates

Welcome sbatdemoadmin

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SBAT Dashboard

Date Range: 09/13/2021 - 10/12/2021

Facility Address: All

Metric	Value	Unit
RS User Access	3	site(s)
RS Intake Slot available at	0	site(s)
OP User Access	1	site(s)
OP Intake Slot available at	0	site(s)
Contracted	127	bed(s)
Count in this period	30	day(s)
Website URL clicked	0	time(s)
Over all	7	user(s)

**# SBAT General Users (for sites selected)
(SBAT Admin User only)**



Availability Dashboard: Overview

SAPC | Substance Abuse Prevention and Control

SBAT Bed and Intake Availability

Provider Site Updates

Welcome sbatdemoadmin

Availability Form | Availability Dashboard | Logout

SBAT Dashboard

Date Range: 09/13/2021 - 10/12/2021

Facility Address: All

IMPORTANT: The information displayed on the dashboard is a reflection of your Date Range and Facility Address selections.



Availability Dashboard: RS Bed Availability Detail

RS Bed Availability Detail ?

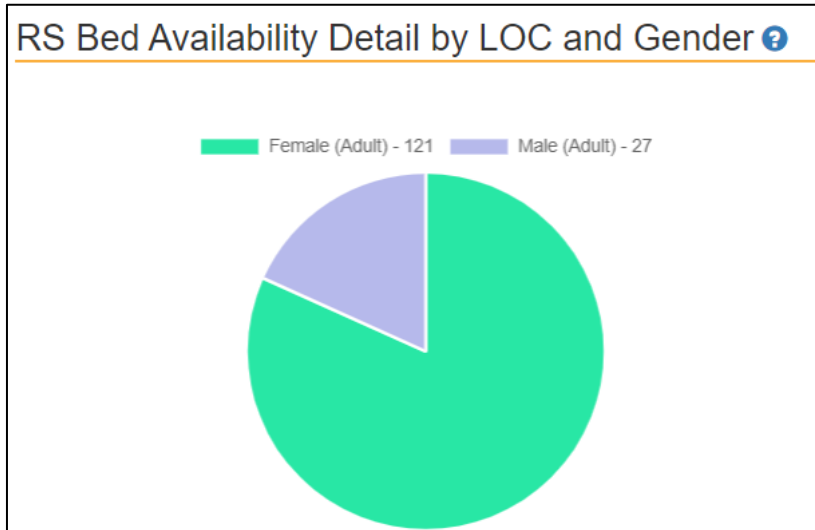
	Address (Pop Serve)	Contracted Bed	Avg Daily Bed Availability	Daily Availability Percentage
1	888 West Pico Place, Suite 101, Gardena, CA 90010 (Adult)	8	0	0 %
2	1000 North Mission Boulevard, La Mirada, CA 91710 (Adult)	113	1.1	1 %
3	3250 Wilshire Boulevard, Los Angeles, CA 90010 (Adult)	6	3.83	63.8 %

Average Daily Bed Availability =
Reported beds available
%
Days within date range period

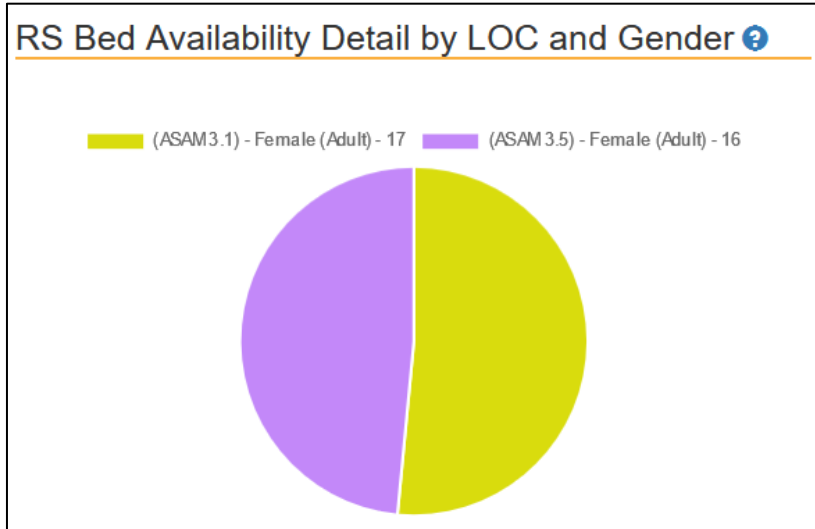
Daily Availability Percentage =
Average Daily Bed Availability
%
Number of contracted beds

Availability Dashboard:

RS Bed Availability Detail by LOC and Gender



Multiple Sites View:
Shows the gender distribution of the reported RS beds available

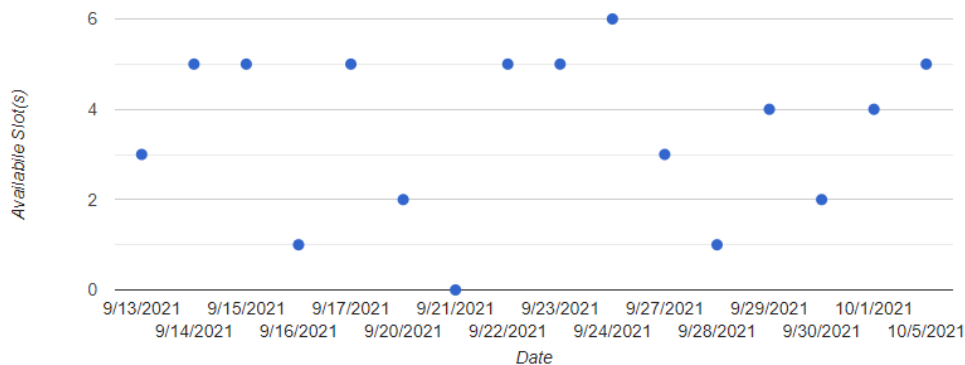


Individual Site View:
Shows the gender and LOC distribution of the reported RS beds available



Availability Dashboard: RS/OP Daily Intake Slot Availability

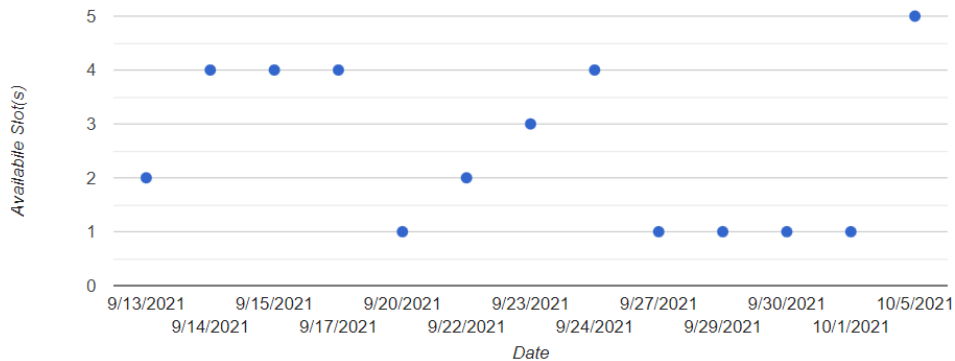
Daily Intake Slot Availability



Average
0.62
/day/site

Multiple Sites View:
**Average # Slots per
day, per site**

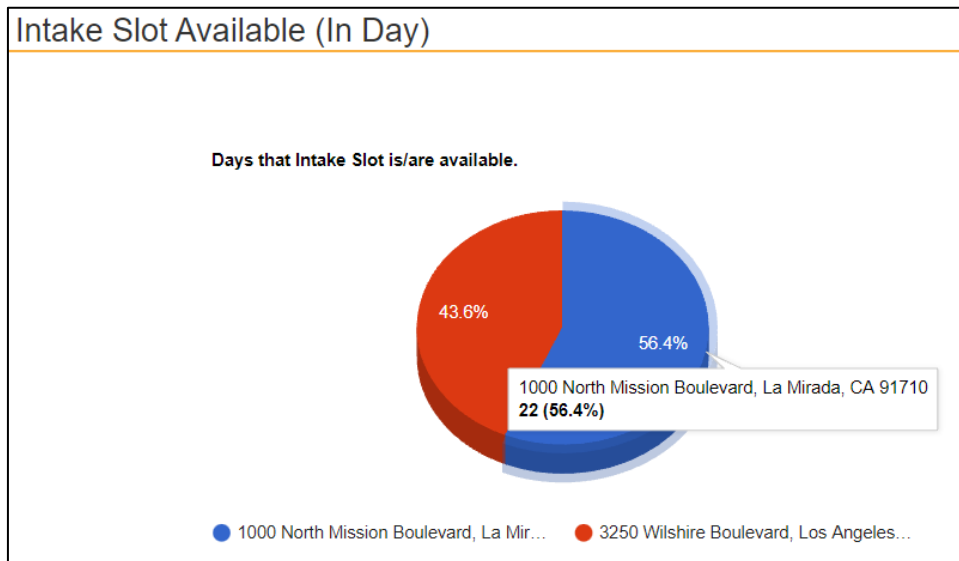
Daily Intake Slot Availability



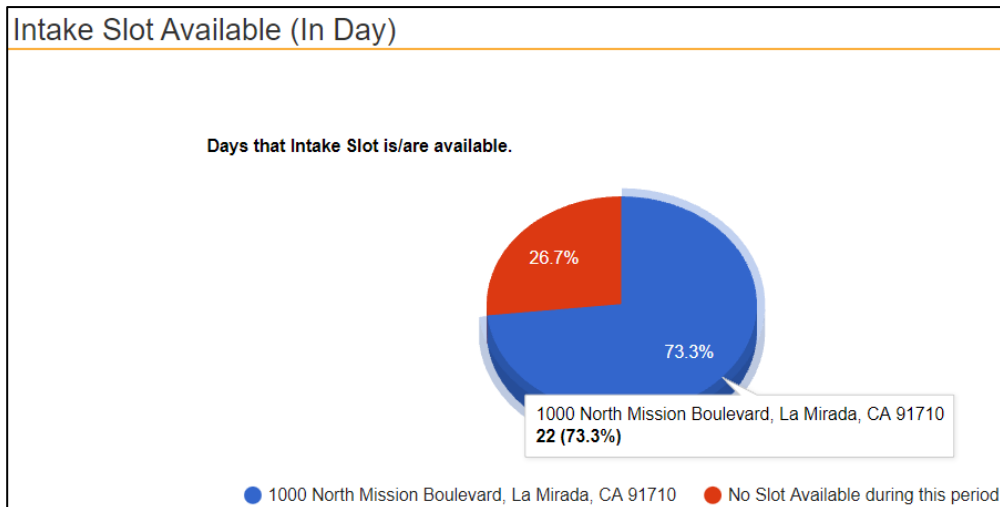
Average
0.37
/day

Individual Site View:
**Average # Slots per
day**

Availability Dashboard: RS/OP Intake Slot Available (In Day)



Multiple Sites View:
Days when intake slots are available at each site



Individual Site View:
Days intake slots are available versus days intake slots are not available

Availability Dashboard: Summary of Timeliness of SBAT Update

SBAT Staff List	
	Staff Name
1	Demo, Sbat
2	Demo, SBAT2
3	Duck, Daffy
4	Tut, King

SBAT Admin User Only

List of staff (SBAT General Users) that have access to the Availability Form to update bed and intake availability



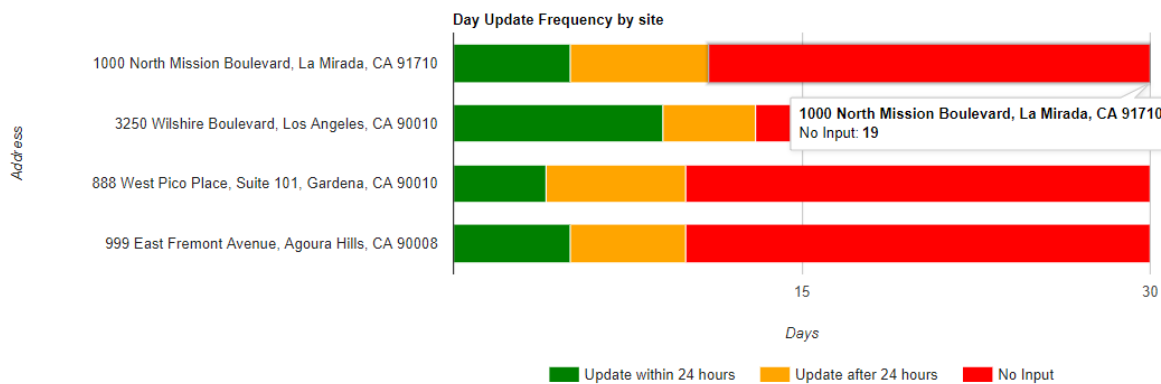
SBAT Email Reminders – **Launches 11/1**

- Effective 11/1, SBAT availability will reset to 0, 24 hours after your last update
- The following SBAT reminder emails will be sent only for RS, RS-WM, and RBH providers

SBAT Reminder Email	Recipient
1 hour prior to reset	SBAT General User
At the time of reset	SBAT General User & SBAT Admin User
1 hour after reset, if no update is made	SBAT General User
3 hour after reset, if no update is made	SBAT General User

Availability Dashboard: Summary of Timeliness of SBAT Update

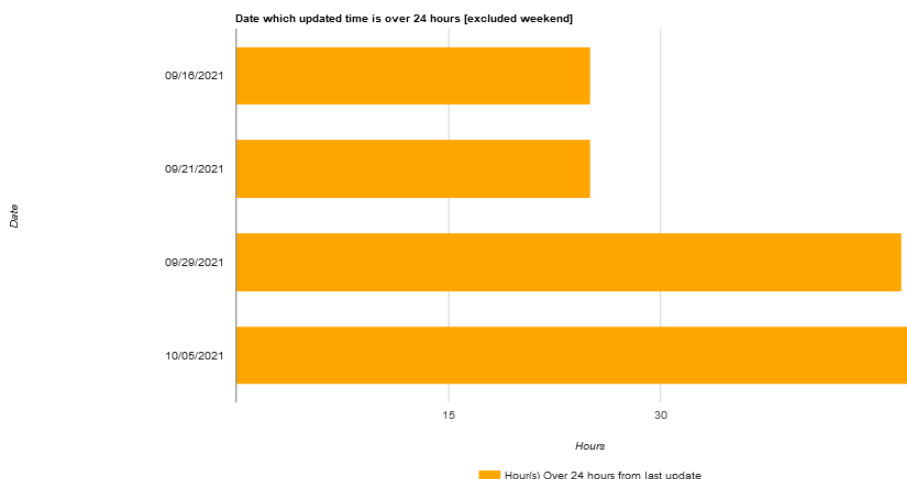
Summary of timeliness of SBAT update



SBAT Admin User Only

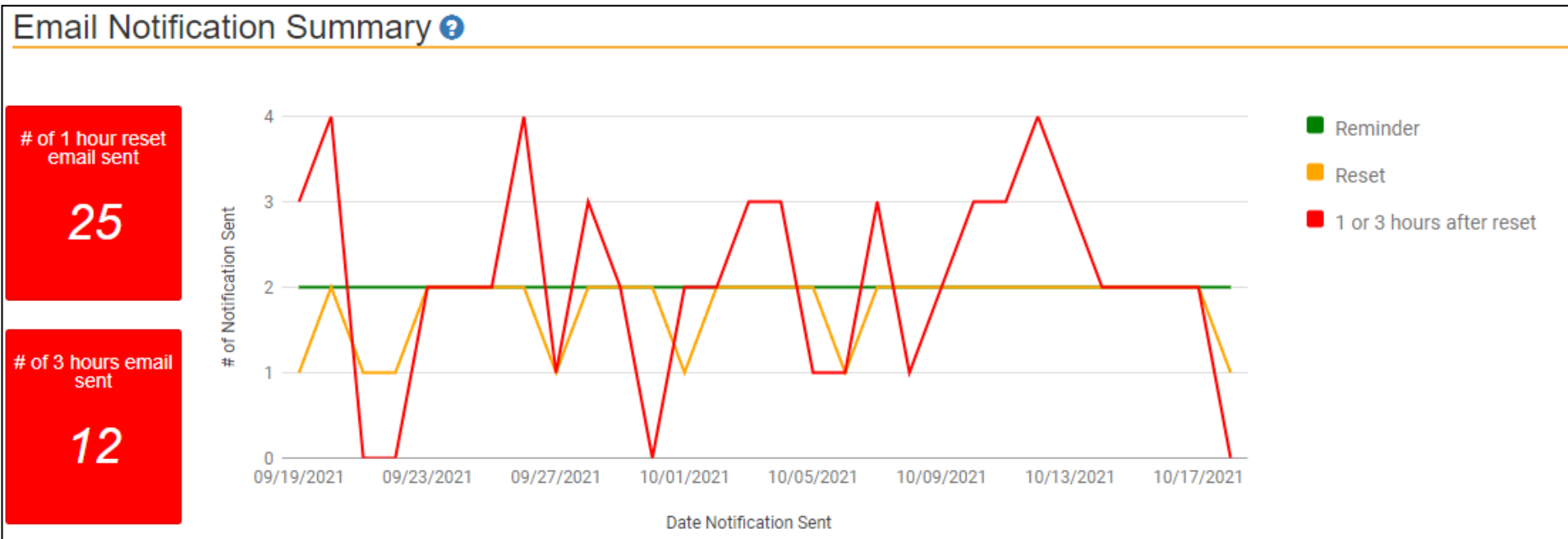
Multiple Sites View:
Days when SBAT was updated **within 24 hours**, **after 24 hours**, or **no input was provided**

Summary of timeliness of SBAT update



Individual Site View:
Dates that were not updated within 24-hours

Availability Dashboard: Email Notification Summary (Launches 11/1)



- Displays the frequency of email notifications that were sent
- The red line shows the notifications when the SBAT was not updated within 24 hours (1 hour and 3 hours post-reset)
- Currently only for RS, RES-WM, and RBH providers
- SBAT Admin User Only



Availability Dashboard – Key Takeaways

- The information displayed on the dashboard is a reflection of your Date Range and Facility Address selections
- Dashboard displays may change based on whether you are viewing multiple sites or one site
- Access to the Availability Form and certain Dashboard features are determined by User Type (Admin/General). General Users have access to only the sites identified on the SBAT User Form



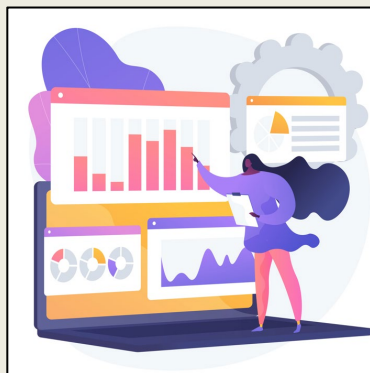
SBAT Frequently Asked Questions



FAQ: What are the different SBAT User Types?

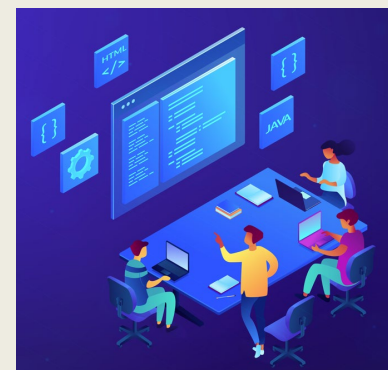
Admin User

- Admin Users do not have access to update bed/intake availability on the SBAT
In some situations, a person can be an Admin and a General User.
- Dashboard view is for the entire agency
- Does not require a New User Form



General User

- User solely responsible for updating bed/intake availability on the SBAT
- Dashboard view only includes specific site locations
- Requires a New User Form



Please contact your CPA if you wish to add/update SBAT Administrative or General Users, these requests will need to be signed/approved by the Agency Director.



FAQ: How can I update my agency information that's displayed on the SBAT?

- Review your agency's SBAT public listing at <https://sapccis.ph.lacounty.gov/sbat/>
- Contact your CPA if you need to change your:
 - Agency Name
 - Address
 - Business Hours
 - Phone Number
 - Website
 - Level of Care served
 - Special Populations Served
 - Languages Spoken

FAQ: Where can I find instructions on how to update my SBAT Bed/Intake Availability?

- SBAT Training Video: New Intake Availability Functions
<http://publichealth.lacounty.gov/sapc/NetworkProviders/Sbat/NewIntake/NewIntake.htm>

<p>Outpatient Intake Slots</p> <p>(OTP) Opioid Treatment Program (ASAM 1-OTP)</p> <p>OP Intake Slots</p> <p>0</p> <p>Are Outpatient Intake appointments available within 7 days?</p> <p><input type="radio"/> Yes <input checked="" type="radio"/> No</p>	<p>Last Availability</p> <p>No Change</p>
<p>Outpatient Intake Slots</p> <p>(OTP) Opioid Treatment Program</p> <p>OP Intake Slots</p>	<p>Last Availability</p> <p>Save All</p>

FAQ: Where can I find additional information about the SBAT?



*SUBSTANCE USE DISORDER
TREATMENT SERVICES
PROVIDER MANUAL
ADDENDUM*

*SBAT – Service & Bed
Availability Tool*

START-ODS

System Transformation to Advance Recovery and Treatment, Los Angeles County's Substance Use Disorder Organized Delivery System

**Provider Update
USER GUIDE**
SERVICE & BED
AVAILABILITY TOOL
(SBAT)

The web-based tool that provides a dashboard of available specialty SUD services throughout Los Angeles County

**COUNTY OF LOS ANGELES
Public Health**
Substance Abuse Prevention and Control

October 2021 (Version 7.0)

- SBAT User Guide:
<http://publichealth.lacounty.gov/sapc/NetworkProviders/Sbat/SBATUserGuide.pdf>
- Comprehensive instructions on log-in information, updating bed and intake availability, and information about the dashboard features



FAQ: How often do I need to update the SBAT?

- SBAT Bed and Intake Availability is required to be updated on the days that the site is operational, including weekends if applicable.
- SBAT Bed and Intake Availability updates should continue to be completed before 10 AM every day the site is operational. Providers can update their information on a more frequent basis if desired.

FAQ: If the SBAT availability resets to 0, and my bed availability is 0, do I need to do anything?

- Yes! The SBAT needs to be updated every day, even if no change in availability occurred.

To submit 0 availability, click on “No Change” for the applicable sites and click on “Save All” to submit

Level of Care, Bed Capacity, and Intake Appointment Hours	
<p>Outpatient Intake Slots</p> <p>(OTP) Opioid Treatment Program (ASAM 1-OTP)</p> <p>OP Intake Slots: 0</p> <p>Are Outpatient Intake appointments available within 7 days? <input type="radio"/> Yes <input checked="" type="radio"/> No</p>	Last Availability: No Change
<p>Outpatient Intake Slots</p> <p>(OTP) Opioid Treatment Program (ASAM 1-OTP)</p> <p>OP Intake Slots: 0</p> <p>Are Outpatient Intake appointments available within 7 days? <input type="radio"/> Yes <input checked="" type="radio"/> No</p>	Last Availability: No Change
<p>Outpatient Intake Slots</p> <p>(OTP) Opioid Treatment Program (ASAM 1-OTP)</p> <p>OP Intake Slots: 0</p> <p>Are Outpatient Intake appointments available within 7 days? <input type="radio"/> Yes <input checked="" type="radio"/> No</p>	Last Availability: No Change
<p>Outpatient Intake Slots</p> <p>(OTP) Opioid Treatment Program (ASAM 1-OTP)</p> <p>OP Intake Slots: 0</p> <p>Are Outpatient Intake appointments available within 7 days? <input type="radio"/> Yes <input checked="" type="radio"/> No</p>	Last Availability: No Change
<p>Outpatient Intake Slots</p> <p>(OTP) Opioid Treatment Program (ASAM 1-OTP)</p> <p>OP Intake Slots: 0</p> <p>Are Outpatient Intake appointments available within 7 days? <input type="radio"/> Yes <input checked="" type="radio"/> No</p>	Last Availability: Save All



Next Steps

- Contact IT (626-299-4546) if you have not received an email about your login credentials after 10/21
- Review the Dashboard 10/21
 - Ensure all site locations that you should have access to are listed in the drop-down menu at the top of the dashboard.
 - Return SBAT User Forms to your CPA to add new General Users or add site permissions to an existing General User:
<http://publichealth.lacounty.gov/sapc/NetworkProviders/Sbat/SBATUserRegistrationForm.pdf>
 - (Admin Users) Review the SBAT General Users for each site, send SBAT User Form to your CPA to add/remove users
- Continue to update your intake and bed availability every day
- Check your emails for the SBAT Email Reminders starting 11/1



Thank you for attending!

Julie Monji

Equitable Access & Promotion Unit (EAPU)

jmonji@ph.lacounty.gov

