

**Los Angeles Department of Public Health  
First Annual Quality Improvement Summit**

**Thursday, February 28<sup>th</sup>, 2013**

**Location: Ferguson Auditorium**

**Agenda**

- 1:15-1:45 p.m.      **Registration/Networking**
- 1:45 p.m.            **Welcome and Announcements**  
*Jeffrey Gunzenhauser*
- 2:00 p.m.            **KEYNOTE: IMPORTANCE OF QUALITY IMPROVEMENT AT DPH**  
*Jonathan Fielding, MD, MPH, MBA*
- 2:20 p.m.            **DPH Performance Overview and Discussion**  
*Jeffrey Gunzenhauser, MD, MPH*
- 3:15 p.m.            **Break**
- 3:25 p.m.            **Exercise Activity**  
*Milan Hill, MPH*
- 3:35 p.m.            **Program-Level Performance Improvement Planning**  
*Jeffrey Gunzenhauser, MD, MPH*
- 3:50 p.m.            **Program-Level Performance Improvement Planning In Action**  
*April King Todd*  
*TB Program*
- 4:05 p.m.            **Program-Level Performance Improvement Planning**  
**Activity/Discussion**  
*All*
- 4:45 p.m.            **Closing/Summary**  
*Jeffrey Gunzenhauser, MD, MPH*
- 5:00 p.m.            **Adjourn**