

SUBSAMPLE 1

Field Research Corporation
222 Sutter Street
San Francisco, CA 94108

198-009
011204
Final

**2005 LOS ANGELES COUNTY HEALTH SURVEY
— ENVIRONMENT QUESTIONS —**

The next few questions are about the environment.

E1. How concerned are you about the following issues (READ ITEMS IN RANDOM ORDER) – are you very concerned, somewhat concerned or not concerned about this?

	VERY CONCERNED	SOMEWHAT CONCERNED	NOT CONCERNED	DK	REF
() a. air pollution	1	2	3	8	9
() b. the safety of the water you drink.....	1	2	3	8	9
() c. your exposure to "heavy metal" chemicals (like lead, chromium (CRO-ME-UM) or arsenic) in the environment	1	2	3	8	9
() d. your exposure to pesticides in the environment.....	1	2	3	8	9

E3. Have you taken any steps to avoid the use of pesticides in or around your home?
 YES.....1
 NO2
 DON'T KNOW8
 REFUSED9

E4. Do you avoid eating certain types of foods because you feel that they may be contaminated (such as not eating certain fruits and vegetables because of pesticides, certain types of fish because of mercury contamination or beef because of Mad Cow Disease)?
 YES.....1
 NO2
 DON'T KNOW8
 REFUSED9

E5. Things like smog, automobile exhaust, and chemicals can cause outdoor air pollution. In the past 12 months have you had an illness or symptom that you think was caused by pollution in the air outdoors?
 YES.....1
 NO2
 DON'T KNOW8
 REFUSED9

E6. Things like dust, mold, smoke, and chemicals inside a home or office can cause poor indoor air quality. In the past 12 months have you had an illness or symptom that you think was caused by something in the air inside a home, office, or other building?
 YES.....1
 NO2
 DON'T KNOW8
 REFUSED9

E7. Have you ever had mold growth, on the walls, ceilings, or floors inside your home?
 YES.....1
 NO2
 DON'T KNOW DK
 REFUSEDREF

IF YES, ASK:

E9. Did you take any steps to have the mold removed?	YES.....1
	NO2
	DON'T KNOW8
	REFUSED9

IF YES, ASK:

E10. Did you use the services of a plumber or other repair service to remove the mold?	YES.....1
	NO2
	DON'T KNOW8
	REFUSED9

E8.	Did you see a doctor or seek health care for symptoms that you believe were caused or made worse by this mold growth?	YES.....	1
		NO	2
		DON'T KNOW	8
		REFUSED	9

SUBSAMPLE 2

Field Research Corporation
 222 Sutter Street
 San Francisco, CA 94108

198-009
 011204
 Final

**2005 LOS ANGELES COUNTY HEALTH SURVEY
 – HEALTH DEPARTMENT QUESTIONS & NUTRITION –**

H1. I would like to ask you some questions about the effectiveness of programs and services provided by the Los Angeles County Health Department. (READ ITEMS IN RANDOM ORDER, ASKING:) How effective do you feel these programs and services are – very effective, somewhat effective, not too effective or not at all effective?

	<u>VERY</u> <u>EFFECTIVE</u>	<u>SOMEWHAT</u> <u>EFFECTIVE</u>	<u>NOT TOO</u> <u>EFFECTIVE</u>	<u>NOT AT ALL</u> <u>EFFECTIVE</u>	<u>DK</u>	<u>REF</u>
() a. assuring food safety, such as through grading restaurants or inspecting supermarkets and other places that sell food.....	1	2	3	4	8	9
() b. protecting the public from the spread of infectious (IN-FEK-SHUS) diseases such as AIDS, hepatitis (HEP-AH-TI-TIS) and tuberculosis (TOO-BUR-CUE-LO-SIS).....	1	2	3	4	8	9
() c. protecting the public from diseases that can be spread by terrorists, such as smallpox, anthrax, and other germs	1	2	3	4	8	9
() d. tracking health trends in the County and reporting this information back to residents, health care organizations, and other interested persons	1	2	3	4	8	9
() e. operating hospitals and health clinics	1	2	3	4	8	9

These next few questions are about nutrition.

H3. How often do you use the nutrition information on food packages when you are selecting which food to buy – always, most of the time, some of the time, rarely or never? (CHICAGO COMMUNITY HEALTH SURVEY2002)	ALWAYS.....	1
	MOST OF THE TIME	2
	SOME OF THE TIME.....	3
	RARELY	4
	NEVER	5
	DON'T KNOW	8
	REFUSED	9

H3b. How healthy do you think your diet is? Would you say it is very healthy, somewhat healthy, somewhat unhealthy, or very unhealthy? (CHICAGO COMMUNITY HEALTH SURVEY2002)	VERY HEALTHY	1
	SOMEWHAT HEALTHY.....	2
	SOMEWHAT UNHEALTHY	3
	VERY UNHEALTHY	4
	DON'T KNOW	8
	REFUSED	9

H4. Are any of the following reasons why you do not eat healthier meals? (READ ITEMS IN RANDOM ORDER) Is this a reason why you don't eat healthier? (CHICAGO COMMUNITY HEALTH SURVEY2002)

	<u>YES</u>	<u>NO</u>	<u>DON'T</u> <u>KNOW</u>	<u>REF</u>
() a. You don't want to give up the foods you like	1	2	8	9
() b. It takes too much time or effort to prepare healthy meals.....	1	2	8	9
() c. You don't know or understand nutrition guidelines	1	2	8	9
() d. It costs too much to purchase foods that are nutritious	1	2	8	9
() e. You prefer to eat at restaurants or get take-out.....	1	2	8	9

H5.	Would you think to notify the Health Department if you believed you or your family had gotten food poisoning? (IF NECESSARY: This could be from any commercial food source such as at a restaurant, cafeteria, lunchroom, catered event, take out, delivered food or from a street vendor.)	YES.....1 NO2 DON'T KNOW8 REFUSED9
H6.	How often do you or does another person in your household wash raw fruits and vegetables before eating them at your home – always, most of the time, some of the time, rarely or never?	ALWAYS.....1 MOST OF THE TIME2 SOME OF THE TIME.....3 RARELY4 NEVER5 DON'T KNOW8 REFUSED9
H7.	Pasteurization is a process using heat to kill bacteria in milk. In your opinion, is drinking raw milk (also known as non-pasteurized milk) as safe as drinking pasteurized milk?	YES.....1 NO2 DON'T KNOW8 REFUSED9
H8.	Food irradiation is a process using gamma rays, electron beams or x-rays to kill parasites and bacteria in food. Before today, have you heard about food irradiation?	YES.....1 NO2 DON'T KNOW8 REFUSED9

IF YES, ASK:

H9.	How concerned are you that eating irradiated foods would <u>not</u> be safe – very concerned, somewhat concerned or not concerned?	VERY CONCERNED.....1 SOMEWHAT CONCERNED2 NOT CONCERNED.....3 DON'T KNOW8 REFUSED9
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SUBSAMPLE 3

Field Research Corporation
222 Sutter Street
San Francisco, CA 94108

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Final

**2005 LOS ANGELES COUNTY HEALTH SURVEY
— TOBACCO POLICY QUESTIONS —**

- | | | |
|-----|--|--|
| T1. | In your opinion, how serious of a health issue is <u>tobacco use</u> – very serious, somewhat serious, not too serious or not at all serious? | VERY SERIOUS.....1
SOMEWHAT SERIOUS2
NOT TOO SERIOUS3
NOT AT ALL SERIOUS.....4
DON'T KNOW8
REFUSED9 |
| T2. | In your opinion, how serious of a health issue is <u>exposure to second-hand smoke</u> – very serious, somewhat serious, not too serious or not at all serious? | VERY SERIOUS.....1
SOMEWHAT SERIOUS2
NOT TOO SERIOUS3
NOT AT ALL SERIOUS.....4
DON'T KNOW8
REFUSED9 |
| T3. | In your opinion, how serious of a health issue is <u>cigarette use by minors</u> – very serious, somewhat serious, not too serious or not at all serious? | VERY SERIOUS.....1
SOMEWHAT SERIOUS2
NOT TOO SERIOUS3
NOT AT ALL SERIOUS.....4
DON'T KNOW8
REFUSED9 |
| T4. | I am going to read some statements about tobacco related issues and, for each, please tell me whether you agree or disagree. (READ ITEMS IN RANDOM ORDER, ASKING:) Do you agree or disagree? | |
| | | <u>AGREE</u> <u>DISAGREE</u> <u>DK</u> <u>REF</u> |
| | () a. The police should do more to ensure that minors cannot buy tobacco products | 1 2 8 9 |
| | () b. The tobacco companies deliberately promote tobacco use in minority communities through special advertising..... | 1 2 8 9 |
| | () c. Tobacco advertising encourages young people to smoke | 1 2 8 9 |
| | () d. There should be more restrictions on smoking in <u>outdoor public areas</u> , such as parks, beaches, and outdoor dining areas..... | 1 2 8 9 |
| | () e. College and university campuses should be smoke-free | 1 2 8 9 |
| | () f. Store owners should be licensed to sell cigarettes in the same way they are licensed to sell liquor or beer..... | 1 2 8 9 |
| | () g. The tobacco industry should <u>not</u> be allowed to sponsor local cultural or community events | 1 2 8 9 |
| | () h. There should be greater protections from secondhand smoke <u>in multi-unit dwellings such as apartments or public housing</u> | 1 2 8 9 |
| | () i. Films that contain smoking should be rated "R", which prohibits admittance of children under 17 unless accompanied by a parent or adult guardian | 1 2 8 9 |
| | () j. Inhaling secondhand smoke from someone else's cigarette is harmful to the health of babies and children..... | 1 2 8 9 |
| | () k. The ban on cigarette advertising on radio and TV should be extended to cigarette advertising in other media, like newspapers, magazines and the Internet | 1 2 8 9 |
| | () l. Healthcare providers should do more to help their patients quit smoking | 1 2 8 9 |
| | () m. There should be more programs to help people quit smoking that are tailored to meet cultural and language needs | 1 2 8 9 |
| | () n. All employee health insurance plans should cover services for smokers who want to quit..... | 1 2 8 9 |

T5.	Do you favor or oppose increasing taxes on cigarettes if the additional money was used to fund programs aimed at discouraging children from smoking and other health improvement programs?	FAVOR1
		OPPOSE.....2
		DON'T KNOW8
		REFUSED9

IF FAVOR, ASK:

T6.	How much more per pack of cigarettes should tobacco taxes be raised – five cents, ten cents, twenty-five cents, fifty cents, seventy-five cents, one dollar, or two dollars more per pack?	5 CENTS MORE1
		10 CENTS MORE2
		25 CENTS MORE3
		50 CENTS MORE4
		75 CENTS MORE5
		\$1 MORE6
		\$2 MORE7
		DON'T KNOW8
		REFUSED9

SUBSAMPLE 4

Field Research Corporation
222 Sutter Street
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**2005 LOS ANGELES COUNTY HEALTH SURVEY
— AIDS/HIV POLICY QUESTIONS —**

- | | | |
|-----|---|--|
| V1. | In your opinion, how serious of a health issue is HIV/AIDS in your community – very serious, somewhat serious, not too serious or not at all serious? | VERY SERIOUS.....1
SOMEWHAT SERIOUS.....2
NOT TOO SERIOUS.....3
NOT AT ALL SERIOUS.....4
DON'T KNOW.....8
REFUSED.....9 |
| V2. | Do you personally know anyone who is HIV positive? | YES.....1
NO.....2
DON'T KNOW.....DK
REFUSED.....REF |

IF YES, ASK:

- | | |
|--|--|
| V3. Is this person or persons (READ ITEMS)
(ANSWER CAN BE A MULTIPLE) | Family member/spouse.....1
Friend.....2
Co-worker.....3
Another acquaintance.....4
DON'T KNOW.....8
REFUSED.....9 |
|--|--|
- DO NOT READ {

- | | | |
|--------|---|---|
| V4. | I am going to read some statements about HIV/AIDS related issues and, for each, please tell me whether you agree or disagree. (READ ITEMS IN RANDOM ORDER, ASKING:) Do you agree or disagree? | AGREE DISAGREE DK REF |
| () a. | Medications taken during pregnancy and birth can reduce or prevent HIV transmission from mother to child..... | 1..... 2..... 8..... 9 |
| () d. | Free HIV testing is available even if you don't have health insurance or are not a legal citizen..... | 1..... 2..... 8..... 9 |
| () e. | HIV testing should be included as a part of your routine blood work when seeking medical services..... | 1..... 2..... 8..... 9 |
| () f. | You would consider HIV testing if test results were available within an hour..... | 1..... 2..... 8..... 9 |
| V4b. | Do more women get HIV/AIDS from sex or from using drugs? | FROM SEX.....1
FROM DRUGS.....2
DON'T KNOW.....8
REFUSED.....9 |
| V5. | How comfortable would you feel talking to your health care provider about HIV – very comfortable, somewhat comfortable, not too comfortable or not at all comfortable? | VERY COMFORTABLE.....1
SOMEWHAT COMFORTABLE.....2
NOT TOO COMFORTABLE.....3
NOT AT ALL COMFORTABLE.....4
DON'T KNOW.....8
REFUSED.....9 |
| V6. | If you were to be tested for HIV, from which of the following places would you feel most comfortable? (READ CATEGORIES) | Private doctor's office.....1
Hospital/HMO.....2
HIV Counseling and Testing Mobile Van.....3
Community clinic.....4
Someplace else.....5
DON'T KNOW.....8
REFUSED.....9 |
- DO NOT READ {

V7.	If you were to be tested for HIV, from which of the following places would you prefer to learn of your HIV test results? (READ CATEGORIES)	Private doctor's office.....	1
		Hospital/HMO.....	2
		HIV Counseling and Testing Mobile Van	3
		Community clinic.....	4
		Someplace else.....	5
		DON'T KNOW.....	8
	DO NOT READ {	REFUSED.....	9

SUBSAMPLE 5

Field Research Corporation
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**2005 LOS ANGELES COUNTY HEALTH SURVEY
— ALCOHOL POLICY QUESTIONS —**

- A2. Has the use of alcohol or other drugs caused any problems for you or a family member in the past two years? (IF NECESSARY, SAY:) Include any harmful effect on a marriage or home life, friendships or social life, physical or mental health, or financial status or employment opportunities.
- | | |
|------------------|---|
| YES..... | 1 |
| NO | 2 |
| DON'T KNOW | 8 |
| REFUSED | 9 |

IF YES, ASK:

<p>A3. Were these problems caused by alcohol use only, by drug use only, or by both alcohol and drug use?</p>	<table style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 60%;">ALCOHOL ONLY</td> <td style="text-align: right;">1</td> </tr> <tr> <td>DRUG USE ONLY</td> <td style="text-align: right;">2</td> </tr> <tr> <td>BOTH</td> <td style="text-align: right;">3</td> </tr> <tr> <td>DON'T KNOW</td> <td style="text-align: right;">8</td> </tr> <tr> <td>REFUSED</td> <td style="text-align: right;">9</td> </tr> </table>	ALCOHOL ONLY	1	DRUG USE ONLY	2	BOTH	3	DON'T KNOW	8	REFUSED	9
ALCOHOL ONLY	1										
DRUG USE ONLY	2										
BOTH	3										
DON'T KNOW	8										
REFUSED	9										

- A4. I am going to read some proposals that have been made aimed at reducing the problems associated with alcohol use in Los Angeles County. For each, please tell me whether you favor or oppose it. (READ ITEMS IN RANDOM ORDER, ASKING:) Do you favor or oppose this?

	<u>FAVOR</u>	<u>OPPOSE</u>	<u>DK</u>	<u>REF</u>
() a. increase taxes on alcohol.....	1	2	8	9
() b. restrict the number of places that alcohol can be sold.....	1	2	8	9
() c. reduce the hours in which bars, pubs or clubs can serve alcohol.....	1	2	8	9
() d. restrict the times in which alcohol can be sold in stores	1	2	8	9
() e. encourage more public events to be alcohol-free	1	2	8	9
() f. increase the number of dry areas or zones in the county where alcohol could not be sold.....	1	2	8	9
() g. more strictly enforce laws that prohibit serving alcohol to persons who are drunk	1	2	8	9
() h. increase the penalties for selling alcohol to underage minors.....	1	2	8	9
() i. restrict areas where billboards can display alcohol advertising.....	1	2	8	9
() j. increase the penalties for persons found to be driving under the influence	1	2	8	9
() k. increase the number of public service messages about the dangers of alcohol abuse.....	1	2	8	9

SUBSAMPLES 6 AND 7

Field Research Corporation
 222 Sutter Street
 San Francisco, CA 94108

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**2005 LOS ANGELES COUNTY HEALTH SURVEY
 – BIOTERRORISM-RELATED QUESTIONS –**

B1.	How likely would you be to get a flu vaccination shot if it were available to you at low or no cost – very likely, somewhat likely, somewhat unlikely or very unlikely?	VERY LIKELY1 SOMEWHAT LIKELY.....2 SOMEWHAT UNLIKELY3 VERY UNLIKELY4 DON'T KNOW8 REFUSED9
B2.	How concerned are you that some vaccinations like flu shots can have serious adverse health effects on you or other family members – very concerned, somewhat concerned, not too concerned, or not at all concerned?	VERY CONCERNED1 SOMEWHAT CONCERNED2 NOT TOO CONCERNED3 NOT AT ALL CONCERNED.....4 DON'T KNOW DK REFUSEDREF
B3.	If you had questions or needed public health services from the County, how confident are you that the County's public health system would respond <u>effectively</u> to protect your health – very confident, somewhat confident, not too confident or not at all confident?	VERY CONFIDENT1 SOMEWHAT CONFIDENT2 NOT TOO CONFIDENT3 NOT AT ALL CONFIDENT.....4 DON'T KNOW DK REFUSEDREF
B4.	If you had questions or needed public health services from the County, how confident are you that the County's public health system would respond <u>fairly</u> to your health needs, regardless of your race, ethnicity, income or other personal characteristics – very confident, somewhat confident, not too confident or not at all confident?	VERY CONFIDENT1 SOMEWHAT CONFIDENT2 NOT TOO CONFIDENT3 NOT AT ALL CONFIDENT.....4 DON'T KNOW DK REFUSEDREF
B5.	If you had questions or needed public health services from the County, how confident are you that the County's public health system would provide you with <u>honest</u> information – very confident, somewhat confident, not too confident or not at all confident?	VERY CONFIDENT1 SOMEWHAT CONFIDENT2 NOT TOO CONFIDENT3 NOT AT ALL CONFIDENT.....4 DON'T KNOW DK REFUSEDREF
B6.	If Los Angeles County and the County's public health system needed to collect information on you, such as race, income and citizenship, how confident are you that this information would <u>not</u> be used against you – very confident, somewhat confident, not too confident or not at all confident?	VERY CONFIDENT1 SOMEWHAT CONFIDENT2 NOT TOO CONFIDENT3 NOT AT ALL CONFIDENT.....4 DON'T KNOW DK REFUSEDREF
B8.	How confident are you that the county's emergency rooms will be available should you need them – very confident, somewhat confident, not too confident or not at all confident?	VERY CONFIDENT1 SOMEWHAT CONFIDENT2 NOT TOO CONFIDENT3 NOT AT ALL CONFIDENT.....4 DON'T KNOW8 REFUSED9

B7.	How confident are you that the county's trauma system will be there should you need it – very confident, somewhat confident, not too confident or not at all confident?	VERY CONFIDENT1 SOMEWHAT CONFIDENT2 NOT TOO CONFIDENT3 NOT AT ALL CONFIDENT4 DON'T KNOW8 REFUSED9
B9.	How likely do you think a terrorist attack is in Los Angeles County during the next twelve months – very likely, somewhat likely, somewhat unlikely or very unlikely?	VERY LIKELY1 SOMEWHAT LIKELY2 SOMEWHAT UNLIKELY3 VERY UNLIKELY4 DON'T KNOW8 REFUSED9
B10.	How likely do you think it is that you or someone in your immediate family will be exposed to a disease caused by terrorism in the next twelve months – very likely, somewhat likely, somewhat unlikely or very unlikely?	VERY LIKELY1 SOMEWHAT LIKELY2 SOMEWHAT UNLIKELY3 VERY UNLIKELY4 DON'T KNOW8 REFUSED9

SUBSAMPLE 8

Field Research Corporation
222 Sutter Street
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011204
Final

**2005 LOS ANGELES COUNTY HEALTH SURVEY
– CHILD POLICY QUESTIONS –**

- C1. How would you rate your community as a place to raise a family – excellent, good, only fair, or poor?
- | | |
|-----------------|---|
| EXCELLENT | 1 |
| GOOD | 2 |
| ONLY FAIR..... | 3 |
| POOR..... | 4 |
| DON'T KNOW..... | 8 |
| REFUSED | 9 |
-
- C2. How would you rate your community on... (READ ITEMS IN RANDOM ORDER) – excellent, good, only fair, or poor?
- | | <u>EXCELLENT</u> | <u>GOOD</u> | <u>ONLY FAIR</u> | <u>POOR</u> | <u>DK</u> | <u>REF</u> |
|--|------------------|-------------|------------------|-------------|-----------|------------|
| () a. public safety | 1 | 2 | 3 | 4 | 8 | 9 |
| () b. the availability of quality, affordable child care and pre-school | 1 | 2 | 3 | 4 | 8 | 9 |
| () c. the availability of quality, affordable health care services | 1 | 2 | 3 | 4 | 8 | 9 |
| () d. the availability of safe places for children to play | 1 | 2 | 3 | 4 | 8 | 9 |
| () e. people's involvement in community issues..... | 1 | 2 | 3 | 4 | 8 | 9 |
-
- C3. Please tell me how strongly you agree or disagree with each of the following statements about young children. (READ ITEMS IN RANDOM ORDER, ASKING:) Do you strongly agree, somewhat agree, somewhat disagree or strongly disagree?
- | | <u>STRONGLY AGREE</u> | <u>SOMEWHAT AGREE</u> | <u>SOMEWHAT DISAGREE</u> | <u>STRONGLY DISAGREE</u> | <u>DK</u> | <u>REF</u> |
|--|-----------------------|-----------------------|--------------------------|--------------------------|-----------|------------|
| () a. The prevention of child abuse and child neglect is the sole responsibility of families | 1 | 2 | 3 | 4 | 8 | 9... |
| () b. The care and attention that young children get in child care centers can be as good as what they would get from a relative or friend..... | 1 | 2 | 3 | 4 | 8 | 9... |
| () c. Children's ability to learn cannot be greatly increased or decreased by how parents or others interact with them | 1 | 2 | 3 | 4 | 8 | 9... |
| () d. To be prepared for kindergarten, it is just as important for children to learn to get along with others as it is to learn their numbers and letters | 1 | 2 | 3 | 4 | 8 | 9... |
| () e. Children who go to pre-school will do better in later grades than those who don't go to preschool..... | 1 | 2 | 3 | 4 | 8 | 9... |
| () f. It's important for children to learn their letters and numbers, and to write their name before they begin kindergarten..... | 1 | 2 | 3 | 4 | 8 | 9... |
-
- C4. Thinking about low income working families such as a family of four earning about \$20,000 or less ... In your opinion, should the government help pay for all, most, some or none of the child care costs so that low income parents can work?
- | | |
|------------------|---|
| ALL | 1 |
| MOST | 2 |
| SOME..... | 3 |
| NONE | 4 |
| DON'T KNOW | 8 |
| REFUSED | 9 |

C5. Have you ever heard of an organization called First Five L-A? YES.....1
 NO2
 DON'T KNOW/NOT SURE3
 REFUSED9

IF YES, ASK:

C6. From which of the following sources have you heard something about First Five L-A... (READ CATEGORIES)? (ANSWER CAN BE A MULTIPLE) TV or radio,1
 newspaper,2
 your doctor, a social worker or other health professional,3
 family or friends4
 school or community organizations,5
 –or – some other place6
 DO NOT READ { DON'T KNOW8
 REFUSED9

C7. To the best of your knowledge, which of the following things do you associate with First Five L-A? (READ ITEMS IN RANDOM ORDER, ASKING:) Do you associate this with First Five L-A?

	YES	NO	DON'T KNOW	REF
() a. children's health insurance	1	2	8	9
() b. preschool.....	1	2	8	9
() c. telephone help line	1	2	8	9
() d. sporting goods	1	2	8	9
() e. children's clothing	1	2	8	9
() f. eating fruits and vegetables.....	1	2	8	9

C8. Have you ever heard of a telephone information line for parents called First Five L-A Connect? YES.....1
 NO2
 DON'T KNOW/NOT SURE3
 REFUSED9

IF YES, ASK:

C9. From which of the following sources have you heard something about First Five L-A Connect... (READ CATEGORIES)? (ANSWER CAN BE A MULTIPLE) TV or radio,1
 newspaper,2
 your doctor, a social worker or other health professional,3
 family or friends4
 school or community organizations,5
 –or – some other place6
 DO NOT READ { DON'T KNOW8
 REFUSED9

C10. Have you yourself ever called First Five L-A Connect? YES.....1
 NO2
 DON'T KNOW8
 REFUSED9