

What are Benefits Specialty Services (BSS)?

Benefits Specialty Services (BSS) is a program that helps people with HIV (PWH) access public and/or private health and disability benefits and programs. Benefits Specialists can assist in making sure you are getting all available health and disability benefits at no cost to you.

What is the goal of the BSS program?

BSS helps you learn and enroll in different public and private benefit and entitlement programs (CalFresh; Medicaid/Medi-Cal; Medicare; Social Security; Women, Infants, Children (WIC); and many more) for which you may be eligible.

What services can I access through the BSS program?

BSS program offers a variety of services that may include checking your benefit need and eligibility, helping you complete any applications and/or paperwork, and managing your benefits.

Where can I access these services?

| Agency | Contact | Phone Number | Email Address |
|---|-------------------------------------|-----------------------|--------------------------------|
| AIDS Healthcare Foundation | Aj Trindle-Galana | (818) 448-1116 | j.trindle-galan@aidshealth.org |
| AltaMed Health Services | Sergio Jimenez | (323) 869-5459 | sejimenez@altamed.org |
| APLA Health & Wellness | Tiana Monteilh | (213) 201-1313 | tmonteilh@apla.org |
| East Valley Community Health Center | Marta Melendez | (909) 620-8088 x3202 | ammelendez@evchc.org |
| JWCH Institute, Inc. | Heshan Wijegunaratne | (626) 744-6140 x5220 | hwijegunaratne@jwch.org |
| Long Beach, Department of Health and Human Services | Rosario (Rosie) Gutierrez-Tufuga | (562) 570-4316 | rosie.tufuga@longbeach.gov |
| Minority AIDS Project | Juan Soto | (323) 936-4949 x203 | jsoto@minorityaidsproject.org |
| Northeast Valley Healthcare Corporation | Yusseth Sanchez | (818) 988-6335 x50745 | yussethsanchez@nevhc.org |
| St. Mary's Medical Center | Randy Hope | (562) 624-4934 | randy.hope@dignityhealth.org |
| Tarzana Treatment Centers | Danielle Barron-Pena | (818) 342-5897 x2153 | dbarron@tarzanatc.org |
| Venice Family Clinic | Bonnie Smullin | (310) 664-7797 | bsmullin@mednet.ucla.edu |

How do I access these services?

You can access these services by contacting any of the providers listed above. If you are not already receiving services at one of the listed providers, you may need to confirm that you are eligible for the Ryan White HIV/AIDS Program (RWHAP). They may ask you to provide documentation confirming your HIV diagnosis, current income (if any), health insurance (if any), and that you live in Los Angeles County. BSS are free for those with a qualifying income regardless of immigration status.

