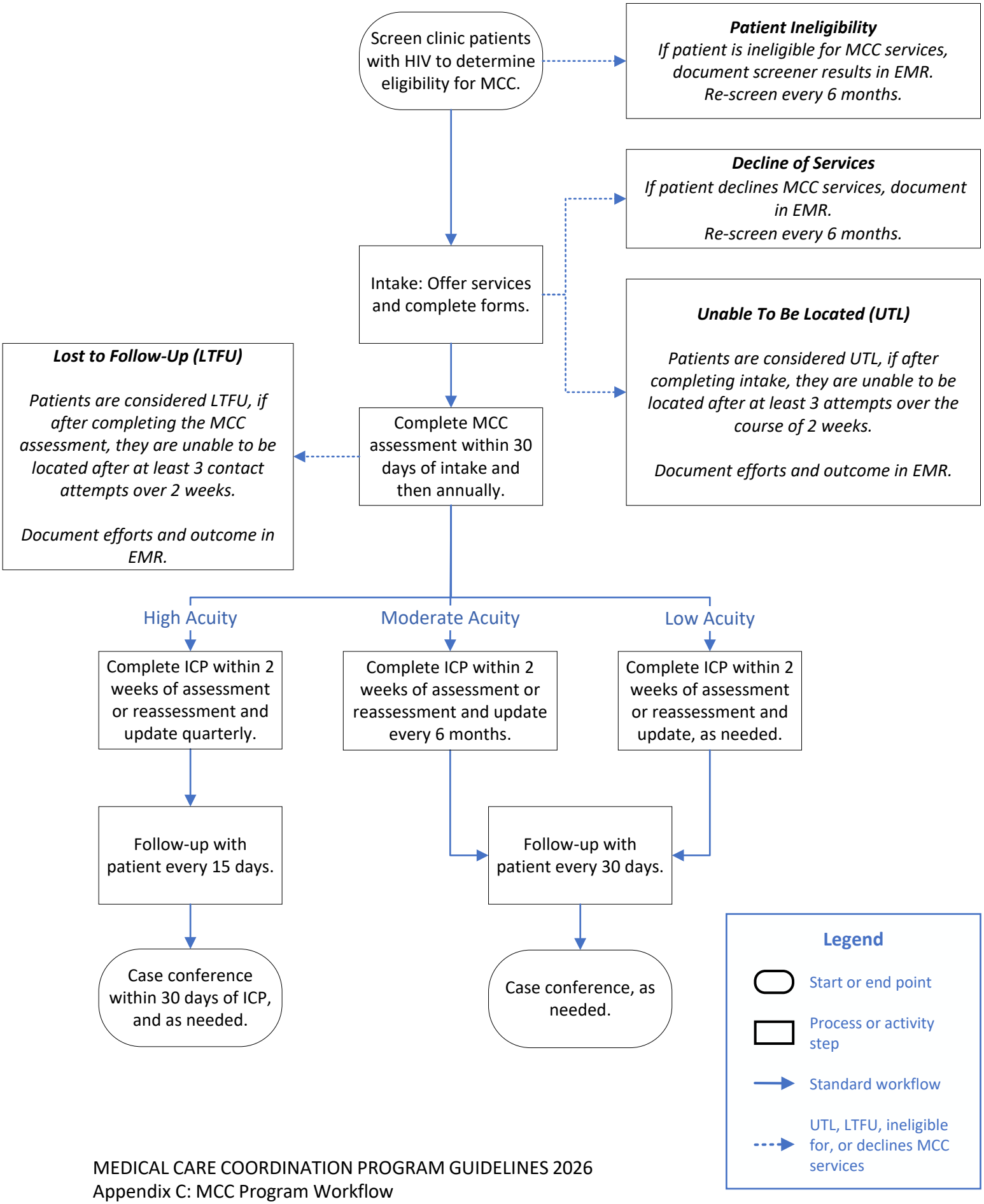MEDICAL CARE COORDINATION PROGRAM WORKFLOW